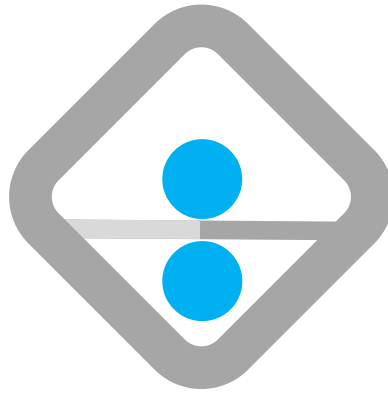


Limited Tender Enquiry

TENDER DOCUMENT FOR



This notice is being published only as an abundant precaution and is not an open invitation to quote in the Tender. Participation in this tender is by invitation only and is limited to the selected BRBNMPL's approved Bidder for the items, who have been sent this Tender by Post/Courier. Unsolicited offer is liable to be ignored.

**MEDICAL FACILITIES & SERVICES TO EMPLOYEES  
OF BRBNMPL, CORPORATE OFFICE, BENGALURU**  
(Tender No: 03 /CO/LTE/2021-22 dated 19 May, 2021)

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**Corporate Office:**

**BHARATIYA RESERVE BANK NOTE MUDRAN PRIVATE LIMITED**  
# 3 & 4, 1<sup>st</sup> Stage, 1<sup>st</sup> Phase, B.T.M. Layout,  
Bannerghatta Road, Bengaluru

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**Last date for submission of tender 10 June 2021 at 15.00 hrs**

**Standard Bidding Document (SBD)**

(Bharatiya Reserve Bank Note Mudran Private Limited, Corporate Office;  
No 3 & 4, 1<sup>st</sup> Stage, 1<sup>st</sup> Phase, BTM layout, Bannerghatta Road, Bengaluru -560029)

**Not Transferable**  
**Security Classification: Non- Security**

**TENDER DOCUMENT FOR PROVIDING MEDICAL FACILITIES & SERVICES TO  
EMPLOYEES OF BRBNMPL, CORPORATE OFFICE, BENGALURU**

Tender No. 03 / CO / LTE /2021-22 dated 19 May, 2021  
This tender document contains 20 pages

The tender document submitted by:

M/s. _____
Address _____
_____
_____
_____

Details of Contact person in BRBNMPL regarding this tender:

Name : Shri P. K. Mahana  
Designation : Manager

Address : Bharatiya Reserve Bank Note Mudran Private Limited,  
Corporate Office, No. 3 & 4, 1<sup>st</sup> Stage, 1<sup>st</sup> Phase, BTM layout,  
Bannerghatta Road, Bengaluru -560029

Phone : 080-66602048

Fax : 080-66602039

Email : [cobengaluru@brbnmpl.co.in](mailto:cobengaluru@brbnmpl.co.in)

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## Section I: Notice Inviting Tender (NIT)

(Bharatiya Reserve Bank Note Mudran Private Limited, Corporate Office;  
No 3 & 4, 1<sup>st</sup> Stage, 1<sup>st</sup> Phase, BTM layout, Bannerghatta Road, Bengaluru -560029  
Tel: 080-66602000; Website: www.brbnmpl.co.in)

### TENDER DOCUMENT FOR PROVIDING MEDICAL FACILITIES & SERVICES TO EMPLOYEES OF BRBNMPL, CORPORATE OFFICE, BENGALURU

Tender No. 03 / CO / LTE /2021-22

May 19, 2021

1. Sealed tenders are invited from eligible and qualified tenderers "**from Bengaluru only**" for providing the below mentioned:

SL No.	Brief Description of Services	Approximate no. of visits / year
1.	Outpatient, General Physician Consultation services by the Doctors with minimum MBBS qualified and above	250 to 300
2.	Outpatient Specialist consultation services by Doctors with minimum of MBBS and MD qualification and above in the branch of General Medicine / Cardiology / Pediatric / Gynecology / Orthopedic / ENT	150 to 200
3.	Dispensation of Medicines to the employees and their dependents	

Type of Tender	Limited Tender
Bid Fee	Rs.500/- by way of DD favoring BRBNMPL payable at Bengaluru.
EMD	Rs.10,000/- by way of DD favoring BRBNMPL payable at Bengaluru.
Closing date and time for receipt of tenders	June 10, 2021 at 15.00 hrs
Place of receipt of tenders	Bharatiya Reserve Bank Note Mudran Private Limited, No 3 & 4 , 1 <sup>st</sup> Stage, 1 <sup>st</sup> Phase, BTM layout, Bannerghatta Road , Bengaluru -560 029
Time and date of opening of tenders	June 10, 2021 at 15.30 hrs
Place of opening of tenders	Bharatiya Reserve Bank Note Mudran Private Limited, No 3 & 4 ,1 <sup>st</sup> Stage, 1 <sup>st</sup> Phase, BTM layout, Bannerghatta Road , Bengaluru -560 029
Nominated Person / Designation to Receive Tender	Shri P. K. Mahana, Manager

2. Prospective tenderers may obtain further details, if any required, from the above mentioned office.

3. The tender shall be submitted to Bharatiya Reserve Bank Note Mudran (P) Limited, at the above mentioned address, on or before the stipulated date and time, in the prescribed format. In any case submission of tender shall be as under.

- a) The tender documents should be signed on each page and stamped with quotes as specified in this tender notice and it should be submitted in a sealed envelope **super scribed** with **name of work, tender no. and last date for submission**.
- b) Earnest Money Deposit of Rs.10,000/- should be submitted along with the tender documents.
- c) A non-refundable Bid fee of Rs.500/- by way of DD favoring 'BRBNMPL' Payable at Bengaluru may also be submitted.

4. **Period of Contract:** The period of contract shall be initially for a period of 01 year and may be extendable for further period of 02 (two) more years (but one year at a time) on the quoted rates/charges, terms and conditions subject to satisfactory performance. Failure to execute the assigned contract due to reason whatsoever will invite blacklisting from our Vendor List and forfeiture of Security Deposit & BRBNMPL reserves the right to terminate the contract by giving minimum three months' notice period at any point of time.

5. **Pricing:** The hospital **should quote uniform discount on retail price printed on Strip/Bottle/ Unit packed in percentage term** in respect of all items of supplied to be made under the contract irrespective of their brands or manufacturers, It should be noted that liability to pay any duties, levies or taxes livable under the law would be that of the hospital.

6. **Terms of Payment:** BRBNMPL shall make payment to the agency against the bill submitted by them for satisfactory performance of the services at the end of every month. Service Taxes/GST/statutory levies, as applicable, shall be deducted at source at the time of payment which shall be shown separately in the bill. Deduction shall also be made for not providing any service under the scope and/or for any default proportionate to the cost. Monthly bill should be submitted by 1st week of the subsequent month and bill will be settled normally within 2nd week subject to satisfactory service by the service providing agency. However, the hospital shall make no claim from the Company in respect of interest or damages in case the payment is delayed for any reasons.

7. **Indemnity:** The hospital shall indemnify the Company against all action, suits, claims and demands brought or made against the Company in respect of anything done or committed to be done by the hospital in execution of or in connection with the work of this contract and against any loss or damage of the Company in consequence to any action or suit being brought

against the hospital for anything done or committed to be done in the execution of this contract.

**8. Procedure for application:** Tenderers shall ensure that their tenders, duly sealed and signed, complete in all respects as per instructions contained in the Tender Documents, should reach or are dropped in the tender box located at the address given below on or before the closing date and time indicated in the Para 1 above, failing which the tenders will be treated as late and rejected.

**Bharatiya Reserve Bank Note Mudran Private Limited  
Registered & Corporate Office, No 3 & 4, 1<sup>st</sup> Stage, 1<sup>st</sup> Phase,  
BTM layout, Bannerghatta Road, Bengaluru -560 029.**

9. This is a Limited Tender and hence the service provider agency hospital who are eligible and qualified to receive the tender documents are eligible to participate.

10. In the event of above mentioned dates being declared as a holiday/ closed day for the Company, the tenders will be received / opened on the next working day at the appointed time.

11. The tender documents are not transferable.

12. The Company reserves the right to accept any quotation or reject any or all quotation/s without assigning any reasons.

For and on behalf of BRBNMPL

(S. Ravi Kumar)  
Deputy General Manager

## **Section II: General Instructions to Tenderer (GIT)-**

To be downloaded from the company's website – [WWW.brbnmpl.co.in](http://WWW.brbnmpl.co.in), downloads

### **Section III: Special Instructions to Tenderers (SIT)**

The following Special Instructions to Tenderers will apply for this Medical facility & services. These special instructions will modify/ substitute/ supplement the corresponding General Instructions to Tenderers (GIT) incorporated in Section II. The corresponding GIT clause numbers have also been indicated in the text below:

In case of any conflict between the provision in the GIT and that in the SIT, the provision contained in the SIT shall prevail.

(Clauses of GIT listed below include a possibility for variation in their provisions through SIT. There could be other clauses in SIT as deemed fit.)

<b>SI. No.</b>	<b>GIT Clause No.</b>	<b>Topic</b>	<b>SIT Provision</b>
1	2	Submission of tenders in Hindi or English	To be submitted in English only.
2	3	Eligible Tenderers	Limited tender
3	4	Eligible Goods and Services (Origin of Goods)	Not Applicable
4	8	Pre bid Conference	Not Applicable
5	9	Time Limit for receiving request for clarification of Tender Documents	Upto 5 days prior to last date of submission of bids.
6	11.1 & 11.2	Tender Currency	Bidders to quote the price only in Indian Rupees.
7.	13	Indian Agents	Not applicable
8	12.10	VAT	Not applicable
9	12.11	Applicability of Octroi and Local taxes	Not applicable
10	14	Price Variance Clause & Formula	Not applicable
11	19	Tender Validity	90 days
12	19.2	Tender Validity	As stated in the clause.
13	20.4	Number of Copies of Tenders to be submitted	Single Copy only.
14	20.8	Signing and sealing of tender	As stated in the clause.
15	20.9	E-Procurement	Not applicable
16	34	Comparison on CIF destination basis	Not applicable
17	35.2	Additional Factors for Evaluation of Offers	Not applicable
18	35.3	Price preference to SSI	Not applicable.
19	43	Parallel Contracts	Not applicable
20	50.1, 50.3	Tender For rate Contracts	Not applicable.
21	51.1, 51.2	PQB Tenders	Not applicable
22	52.1, 52.3, 52.5	Tenders involving Purchaser's and Pre-Production Samples	Not applicable.
23	53.4, 53.5, 53.7	EOI Tenders	Not applicable.
24	54, 54.3.1, 54.5.2	Tenders for Disposal of Scrap	Not applicable.
25	55.2, 55.3, 55.7, 55.8	Development / Indigenization Tenders	Not applicable.



## **Section IV: General Conditions of Contract (GCC)**

To be downloaded from the Company's website- [www.brbnmpl.co.in](http://www.brbnmpl.co.in)- downloads.

## Section V: Special Conditions of Contract (SCC)

The following Special Conditions of Contract (SCC) will apply for this purchase. The corresponding clauses of General Conditions of Contract (GCC) relating to the SCC stipulations have also been incorporated below. These Special Conditions will modify / substitute / supplement the corresponding (GCC) clauses.

Whenever there is any conflict between the provision in the GCC and that in the SCC, the provision contained in the SCC shall prevail.

(Clauses of GCC listed below include a possibility for variation in their provisions through SCC. There could be other clauses in SCC as deemed fit)

S. No	GCC Clause No.	Topic	SCC Provision
1.	8.2	Packing and Marking	Not applicable
2.	9.1	Inspection and Quality Control	Not applicable
3.	9.3	Inspection and quality control	Not applicable
4	11.2	Transportation of Domestic Goods	Not applicable
5	12.2	Insurance	Not applicable
6	14.1	Incidental Services	Not applicable
7	15	Distribution of Dispatch Documents for clearance / Receipt of Goods	Not applicable
8	16.2, 16.4	Warranty Clause	As stated in the clause.
9	19.3	Option Clause	BRBNMPL reserves the right to increase the ordered quantity by 25%
10	20.1	Price Adjustment Clause	No price adjustment allowed.
11	21.2	Taxes and Duties	As stated in the clause.
12	22, 22.1, 22.2, 22.3, 22.4, 22.6, 22.8	Terms and Mode of Payments	100% on satisfactory performance of service at hospital and on production of all relevant documents.
13	24.1	Quantum of LD	As stated in the clause.
14	25.1	Bank Guarantee and Insurance for Material loaned to Contractor	Not applicable
15	30.1	Governing Language	English only
16	33.1	Resolution of Disputes	As stated in the clause.
17	36, 36.3.2, 36.3.9	Disposal / Sale of Scrap by Tender	Not applicable.

## Section VI: List of Requirements

SL No.	Brief Description of Services	Approximate no. of visits (visits may increase or decrease as per the requirement)
1.	Outpatient / General Consultation services by the Doctors with minimum MBBS qualified and above	250 to 300
2.	Outpatient Specialist consultation services by Doctors with minimum of MBBS and MD qualification and above in the branch of General Medicine / Cardiology / Pediatric / Gynecology / Orthopedic / ENT	150 to 200
3.	Dispensation of Medicines to the employees and their dependents	

- a)** The successful tenderer (herein after referred as 'Hospital') will provide 24 hours uninterrupted health care service to the employees of BRBNMPL, Corporate Office, Bengaluru exclusively to the beneficiaries as determined by BRBNMPL from the date of commencement of Contract till the completion of the contract. The services shall include outdoor and facilities, limited pathological and clinical test facilities as decided by the BRBNMPL as also different specialist services as mentioned above. The Hospital shall provide emergency Ambulance services for shifting of the patient and may raise claim for payment thereof.
- b)** The Specialists Doctors for Polyclinic Service must be having a minimum qualification of Post Graduate (MBBS with MD) in the relevant discipline and having experience of at least two years as a specialist.
- c)** The scope and other terms & conditions of the contract are given below.
- a. The out-patient services will be for 24 hours a day for the entire contract period to BRBNMPL beneficiaries.
  - b. The services will be provided to appx. 150 members (employees and dependent family members).

- c. Provide General Consultation services and dispense medicines to the employees and their dependents. Raise the monthly bill to the Company on actual basis.
- d. Scrutinize / certify the medical bills submitted by Company staff for reimbursement of indoor / outdoor medical claims as and when considered necessary.
- e. Certify the state of health and / or medical fitness of candidates desiring to join the service of the Company as and when referred in the prescribed format.
- f. Give opinion as and when required on requests received from employees for request transfer on medical grounds, etc.
- g. The arrangement shall be terminable at one month's notice from either side.
- h. Further extension / termination of the arrangement after one year will be reviewed by the Company and the decision of the Company will be final.
- i. All labs, X-Ray scans will be charged and recovered by you from the employees and their dependents directly as per actual tariff schedule.

## **Section VII: Qualification / Eligibility Criteria**

The prospective service provider hospital should be a bonafide resourceful, competent, experienced and equipped with facilities and financially sound to carry out the assigned order.

### **Essential: -**

- a) The Hospital must have valid license and from the statutory concerned for operation of hospital and Polyclinic Service must have run the Hospital for at least two years.
- b) The Hospital should have been categorized as Multispecialty facility Hospital.
- c) The Hospital must have Critical Care unit with ICU, HDU (High Dependency Unit) facility.
- d) The Hospital should have 24 hrs. on-call and on-site consultant present in the Hospital
- e) There should be a well-defined Trauma care team to provide 24hrs service.
- f) The Hospital must have 24 hrs. CT scan, US Scan, 24 Hours in-house Pharmacy and 24 hrs. Computerized Pathological Test facilities, etc.
- g) The Hospital must have cardiology care unit attended by doctors having qualification of MD & DM (Cardio).
- h) The Hospital must have modern Operation Theatre with necessary modern equipment.
- i) The Hospital should have at least MS/FRCS & MD/MRCP full time consultants in major Disciplines.

## **Section VIII: Quality Control Requirements**

**NOT APPLICABLE**

## Section IX: Tender Form

Date .....

To

.....  
.....  
.....  
.....

Ref: Your Tender Document No. .... dated .....

We, the undersigned have examined the above mentioned tender enquiry document, including amendment No. ...., dated \_\_\_\_\_ (if any), the receipt of which is hereby confirmed. We now offer to provide *Medical facilities & services to the Employees of BRBNMPL, Corporate Office, Bengaluru* in conformity with your above referred document for the price details **as shown in the price schedule(s)**, attached herewith and made part of this tender.

If our tender is accepted, we undertake to supply the services and perform the services as mentioned above, in accordance with the requirement specified in the List of Requirements.

We agree to keep our tender valid for acceptance for a period up to 90 days as required in the GIT clause 19, read with modification, if any in Section-III — "Special Instructions to Tenderers" or for subsequently extended period, if any, agreed to by us. We also accordingly confirm to abide by this tender up to the aforesaid period and this tender may be accepted any time before the expiry of the aforesaid period. We further confirm that, until a formal contract is executed, this tender read with your written acceptance thereof within the aforesaid period shall constitute a binding contract between us.

We further understand that you are not bound to accept the lowest or any tender you may receive against your above-referred tender enquiry.

Dated this \_\_\_\_\_ day of \_\_\_\_\_  
For & on behalf of

(Signature with date)

(Name and designation)  
Duly authorized to sign tender for and on behalf of

## Section X: Price Schedule

### Proforma of Price Bid for providing Medical Facilities & services to Employees of BRBNMPL, Corporate Office, Bengaluru

From,

Date:

.....  
.....  
.....  
.....

To,

The General Manager In Charge,  
BRBNMPL, Corporate Office,  
No. 3&4, 1st Stage, 1st Phase, B.T.M Layout,  
Bannerghatta Road,  
Bengaluru - 560029

Dear Sir,

**SUB:** ENQUIRY FOR PROVIDING "MEDICAL FACILITIES & SERVICES TO EMPLOYEES OF BRBNMPL, CORPORATE OFFICE, BENGALURU"

**Ref. Your Tender Enquiry No. 03/CO/LTE/2021-22, dated 19/05/2021**

We have received your tender enquiry cited and we are pleased to enclose the following as our commercial bid for your kind consideration.

<b>SL No.</b>	<b>Brief Description of Services</b>	<b>Quoted amount (Rs.) Fees per Doctor per visit</b>
1.	Outpatient / General Consultation services by the Doctors with minimum MBBS qualified and above for an estimated 250 to 300 visits, visits may be increased or decreased based o requirement.	
2.	Outpatient Specialist consultation services by Doctors with minimum of MBBS and MD qualification and above in the branch of General Medicine / Cardiology / Pediatric / Gynecology / Orthopedic / ENT for an estimated 150 to 200 visits, visits may be increased or decreased based o requirement.	
3.	Dispensation of Medicines to the employees and their dependents, % rate of discount on an average estimated on MRP on value of Rs.30,000/- per month and Rs.3.60 lakh per year	<b><u>Percentage rate of discount on MRP to be quoted by the tenderer(Agency hospital):</u></b>

\*The contract will be awarded item wise to the lowest evaluated responsive tenderer decided by BRBNMPL.



**Information points to bidders:**

- 1) Applicable tax deduction at source will be made and a TDS certificate will be issued.
- 2) Price with condition(s) shall be liable to be rejected.
- 3) Price should be quoted strictly as per the above format.
- 4) Price should be all inclusive.
- 5) Conditional discount/rebate etc. shall not be considered.

**We confirm that there would not be any price escalation during the tendered period and that we will abide by all the tender terms and conditions and we do not have any counter conditions.**

Dated this \_\_\_\_\_ day of \_\_\_\_\_

For & on behalf of

(Signature with date)

(Name and designation)

Duly authorized to sign tender for and on behalf of

## Section XI: Questionnaire

The Tenderer should furnish specific answers to all the questions/ issues mentioned below. In case a question / issue do not apply to a tenderer, the same should be answered with the remark "not applicable". Wherever necessary and applicable, the tenderer shall enclose certified copy as documentary proof/ evidence to substantiate the corresponding statement. In case a tenderer furnishes a wrong or evasive answer against any of the under mentioned question / issues, its tender is liable to be ignored.

Sl. No.	Query	Bidder's Response		
1	Name of the Firm			
2	Contact Person			
3	Contact Nos.			
4	Email ID			
5	Address for Correspondence			
6	Status of the firm	Proprietor / Partnership / Regd. Company		
7	Income Tax P.A.N. No.			
8	VAT/CST/GST registration certificate no.			
9	Provident Fund Registration No. Copy of Registration to be Enclosed)			
10	Service Tax Regn. Number			
10	Brief description and of goods and services offered:			
12	Offer is valid for acceptance up to	<b>120 Days from the date of opening of tender</b>		
13	Annual Report (Profit & Loss A/c & Balance Sheet) for last 3 years ending 31/03/2020			
	Financial Year	Turn over	Profit/Loss	Net Worth
	2017-18			
	2018-19			
	2019-20			
	<b>Status:</b>			
14	Are you currently registered under the Indian Companies Act, 1956 or any other similar Act? (Please attach certified copy(s) of your registration status etc. in case your answer(s) to above queries is in affirmative.)			
15	Please indicate name & full address of your Banker(s):			
16	Please state whether business dealings with you currently stand suspended/ banned by any Ministry / Dept. of Government of India or by any State Govt.			
17	Whether Price Bid as per given format is filled, signed and kept.			

18	Whether required EMD & cost of tender documents is submitted along with the tender.	
19	We _____ (name of the company) confirm that we abide by all the terms & conditions of this tender and we don't have any counter conditions.	

(Signature with date)

(Full name, designation & address of the person duly authorized sign on behalf of the tenderer)

For and on behalf of

(Name, address and stamp of the tendering firm)

**Section XII: Bank Guarantee Form for EMD**

Not Applicable

**Section XIII: Manufacturer's Authorization Form**

Not Applicable

**Section XIV: Bank Guarantee Form for Performance Security**

Not Applicable

**Section XV: Contract Form**

Can be downloaded from our website: [www.brbnmpl.co.in](http://www.brbnmpl.co.in)

**Section XVI: Letter of Authority for attending Bid Opening**

Can be downloaded from our website: [www.brbnmpl.co.in](http://www.brbnmpl.co.in)

**Section XVII: Shipping Arrangements for Liner Cargoes**

NOT Applicable

**Section XVIII: Proforma of Bills for Payment**

Can be downloaded from our website: [www.brbnmpl.co.in](http://www.brbnmpl.co.in)

**Section XIX: Proforma for Pre-contract integrity pact**

NOT Applicable