

**Clarification to Pre-bid queries forwarded through email - Tender No. NT/FM/CO/01/93.01.01/ 2018-19 dated 26/05/2018.**

**A. Pre-Bid answers response to queries received from M/s Vidya Online Services Pune Pvt Ltd.,**

**Question No.1** - Requested for minimum **Two** Years of Experience in in providing Facility Management or AMC of IT infrastructure.

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**Section IX: Qualification / Eligibility Criteria**

**Experience, Service Responsibilities and Capabilities** - As on date of issue of this tender the bidder should have minimum **Three** years of experience in providing Facility Management or AMC of IT infrastructure.

**BRBNMPL Response: Not Accepted.**

**B. Pre-Bid answers response to queries received from M/s Value Point Systems**

**Question No. 1 – Clarification on** if Vendor having **MSME** registration certificate, Are they **exempted** from **EMD** and **Tender Fee**?

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**Section I: Notice Inviting Tender**

EMD: ₹6,60,000 and Tender Fees ₹500/-

**BRBNMPL Response: Not Exempted Please refer GIT clause 18. Earnest Money Deposit (EMD)**

**Question No. 2 - What will be the maximum accommodation charges ?**

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**1.7. Provision of services by the company**

1.7.5. Accommodation may be provided on chargeable basis (monthly rental, electricity charges etc.) to the resident engineers of Contractor within the township of the Company (Mysore & Salboni) based on the request from the Contractor and subject to availability of quarters. The Resident Engineer shall adhere to the standard terms and conditions as set by the Company towards quarter allotment.

**BRBNMPL Response:**

**At Mysuru:** At Present ₹**4100/- per month per quarter**. (Electricity charges extra as per consumption).

**At Salboni:** At Present for C-type quarter ₹**1600/- per month per quarter**. (Electricity charges extra as per consumption).

At Present for B-type quarter ₹1300/- per month per quarter. (Electricity charges extra as per consumption).

Accommodation allotment is subjected to availability of quarters and Company's discretion.

**Question No. 3 - We do not own an office in Kolkata but we do have service partners based in Kolkata. We can provide services to the Salboni location. Please clarify.**

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Address of your offices at Bangalore and Kolkata with contact person name, telephone numbers, fax, email-Id and mobile numbers

**BRBNMPL Response: Accepted. Share your correspondence office address.**

**Question No. 4 - Please provide number of Technical Staff to be deployed at each Location.**

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**Section VII: Technical Specifications**

1. Scope of Work

**BRBNMPL Response: Refer table at Page No. 43 of Clause 1.1.19 under Section VII: Technical Specifications "1. Scope of Work" for No. of Technical staff to be deployed at each location.**