(Wholly owned subsidiary of Reserve Bank of India)

RBNM P.O. Salboni, Dist. Midnapore (W), West Bengal, Pin Code 721132

TENDER DOCUMENTS OF ENQUIRY NO.

048/SAL/PUR/2017-18 FOR SUPPLY, INSTALLATION, CONFIGURE, TRAINING, CUSTOMIZATION, IMPLEMENT, GO-LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE

## Bidding Document for National Competitive Bidding (NCB)

(Procurement of Goods)

Website: www.brbnmpl.co.in

Email: salbonipress@brbnmpl.co.in

### TENDER ENQUIRY No. 048/SAL/PUR/2017-18

(NOT TRANSFERABLE)

SAL/FF/MMD/PUR/03

### By Speed post/Courier service/Downloaded from website

BNM No.: /(S) 07.07.04/TE-048/2017-18	Last Date & Time for submission of tender:	24/10/2017 upto 11.30 AM
Dated: 15/09/2017	Tender opening Date & Time:	24/10/2017 at 11.30 AM
Cost of Tender form:		
Rs. 500/- (if directly downloaded from		
website),	Earnest Money Deposit (EMD):	Rs. 1,60,000/-
<b>Rs. 750/-</b> (if obtained from the address		
given below)		

# SUB: ENQUIRY FOR SUPPLY, INSTALLATION, CONFIGURE, TRAINING, CUSTOMIZATION, IMPLEMENT, GO-LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE.

This tender document contains: 56 Pages

The tender document is sold to/downloaded by [Name of bidder]:

M/s	
Address	

Details of Contact person in BRBNMPL regarding this tender:

Name: - Shri. S. S. Kude, Designation: - Asst. General Manager (sskude@brbnmpl.co.in)

Address:

The General Manager, Bharatiya Reserve Bank

**Note Mudran Private Limited** 

Salboni, Dist.- Midnapore (West)

Pin-721 132, West Bengal

Phone No. 03227-280176 & 280317; Fax: 03227-280744 & 280222

Email: salbonipress@brbnmpl.co.in

### CONTENTS OF THIS TENDER ENQUIRY

Section I	Notice Inviting Tender (NIT)	Enclosed.	
Section II	General Instructions for Tenderer (GIT)	To be downloaded from website: www.brbnmpl.co.in under 'Downloads' Section.	
Section III	Special Instructions to Tenderers (SIT)	Enclosed	
Section IV	General Conditions of Contract (GCC)	To be downloaded from website: www.brbnmpl.co.in under 'Downloads' Section.	
Section V	Special Conditions of Contract (SCC)	Enclosed	
Section VI	List of Requirements	Enclosed	
Section VII	Technical Specifications	Enclosed	
Section VIII	Quality Control Requirements/Declaration by Tenderer	Enclosed	
Section IX	Qualification/Eligibility Criteria	Enclosed	
Section X	Tender form	Enclosed	
Section XI	Price Schedule (Price Bid)	Enclosed	
Section XII	Questionnaire	Enclosed	
Section XIII	Bank Guarantee Form for EMD	Not Applicable for this Tender	
Section XIV	Manufacturer's Authorization Form		
Section XV	Bank Guarantee Form for Performance Security	To be downloaded from website:  www.brbnmpl.co.in under	
Section XVI	Contract Form	'Downloads' Section.	
Section XVII	Letter of Authority for attending a Bid Opening		
Section XVIII	Shipping Arrangements for Liner Cargoes	Not applicable for this tender	
Section XIX	Proforma of Bills for Payments	To be downloaded from website:  www.brbnmpl.co.in under  'Downloads' Section.	
	Checklist for Tenderers	Enclosed	

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RBNM P.O. Salboni, Dist. Midnapore (W), West Bengal, Pin Code 721132 TENDER DOCUMENTS OF ENQUIRY NO.

048/SAL/PUR/2017-18 FOR SUPPLY, INSTALLATION, CONFIGURE, TRAINING, CUSTOMIZATION, IMPLEMENT, GO-LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE

## **Section I: Notice Inviting Tender (NIT)**

### TENDER ENQUIRY No. 048/SAL/PUR/2017-18

(NOT TRANSFERABLE)

### Sub: Enquiry for SUPPLY, INSTALLATION, CONFIGURE, TRAINING, CUSTOMIZATION, IMPLEMENT, GO-LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE

Dear Sirs,

The General Manager, BRBNMPL, Salboni, invites sealed tenders under tenderers in the enclosed formats under two bid system (Techno-commercial bid and Price bid) for supply of materials as per details given below:

Sched ule No.	Brief Description of Goods / Services	Quantity	Earnest Money (in Rs.)
1.	SUPPLY, INSTALLATION, CONFIGURE, TRAINING, CUSTOMIZATION, IMPLEMENT, GO-LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE (As per detailed Specifications in Section - VII)	01 No.	1.,60,000/-

Type of Tender (Two Bid / PQB / EOI / RC / Development / Indigenization / Disposal of Scrap / Security item etc.	Two Bid System
Date of Sale of tender documents	From 15/09/2017 <b>onwards</b> .
Price of the Tender Document	Rs. 500/- (if directly downloaded from website), Rs. 750/- (if obtained from the address given below)
Plane of sale of tendendam de comente	- ,
Place of sale of tender documents	Purchase Section, Bharatiya Reserve Bank Note Mudran Private Limited, RBNML (PO), Salboni -721 132, West Midnapore (Dist.).
	(OR)
	Can be downloaded from our website <a href="https://www.brbnmpl.co.in">www.brbnmpl.co.in</a> , in which case Price of tender document should be enclosed along with
Closing date and time for receipt of tenders	24/10/2017 up to 11.30 hrs.

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Place of receipt of tenders	Administrative Building, Bharatiya Reserve Bank Note Mudran Private Limited, RBNML (PO), Salboni -721 132, West Midnapore (Dist.).
Time and date of opening of tenders	24/10/2017 at 11.30 hrs.
Place of opening of tenders	Administrative Building, Bharatiya Reserve Bank Note Mudran Private Limited, RBNML (PO), Salboni -721 132, West Midnapore (Dist.).
Nominated Person / Designation to Receive Bulky Tender	AGM (MMD) or DGM(MMD)

- Tender documents may be purchased on payment of non-refundable fee of Rs.500/- (if directly downloaded from website), in the form of Demand Draft/Banker's Cheque drawn in favour of Bharatiya Reserve Bank Note Mudran Pvt. Ltd., payable at par at State Bank of India, Salboni (Code No: 3558) drawn from any branch of SBI in India. If drawn from any Associate Banks of SBI or any other scheduled Commercial Bank in India, it should be payable at par at Midnapore, West Bengal.
- 2. If requested, the tender documents will be mailed by registered post/ speed post/Courier to the tenderers for which extra charge per set will be Rs. 250/- for domestic post, i.e., Rs. 750/- (if obtained from the address given below).
- Interested tenderers may obtain further information about this requirement from the above office selling the documents. They may also visit our website: www.brbnmpl.co.in for further details.
- Tenderer may also download the tender documents from the web site and submit its tender by utilizing the downloaded document, along with the required non-refundable fee as mentioned in Para 2 above.
- 5. Tenderers shall ensure that their tenders, duly sealed and signed, complete in all respects as per instructions contained in the Tender Documents are dropped in the tender box located at the Admin Building, BRBNMPL, salboni on or before the closing date and time indicated above, failing which the tenders will be treated as late and rejected.
- In the event of any of the above mentioned dates being declared as a holiday/ closed day for the purchase organization, the tenders will be opened on the next working day at the same time.
- The tender documents are not transferable.

Yours faithfully, For & on behalf of BRBNMPL,

(S. S. Kude)

Asst. General Manager

Bharatiya Reserve Bank Note Mudran Private Limited Salboni, Dist. - Midnapore (West); Pin- 721 132, West Bengal

Telephone: 03227-280176; Fax: 03227-280222/280744

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TENDER DOCUMENTS OF ENQUIRY NO.
048/SAL/PUR/2017-18 FOR SUPPLY, INSTALLATION, CONFIGURE, TRAINING, CUSTOMIZATION, IMPLEMENT, GO-LIVE

AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE

#### IMPORTANT POINTS AT A GLANCE FOR ATTENTION OF BIDDERS

- 1. <u>Scope of Work:</u> The Scope of work includes Supply, Installation, Configure, Training, Customization, Implement, Go-Live and Support of Materials Management Module (ERP) along with Database at Presses located at Salboni, Dist.: West Midnapore, West Bengal and Mysore, Karnataka.
- 2. <u>Tender Price</u>: To be quoted in Indian Rupees in the enclosed format "Section-XI: Price Schedule" on the basis of Supply, Installation, Configure, Training, Customization, Implement, Go-Live and Support of Materials Management Module (ERP) along with Database (FOR BRBNMPL, Salboni) but a clear price break-up in respect of Basic Price of material, GST as applicable, Transit insurance, levies, should be categorically mentioned in the quotation. <u>Unloading charges if any, at our site shall be borne by BRBNMPL</u>.
- **3.** <u>Tender Validity:</u> The tenders shall remain valid for acceptance for a period of 120 (One hundred twenty) days after the date of tender opening prescribed in the tender document. The quoted rate should remain firm and fixed till the completion of commissioning. However, General Manager, BRBNMPL, Salboni reserves the right to cancel/discontinue this contract at any point of time, without assigning any reason thereof.
- **4.** EMD: An EMD of **Rs. 1,60,000/-** (Rupees One Lakh Sixty thousand only) is payable in the form of Demand Draft/Banker's Cheque/Fixed Deposit drawn in favour of Bharatiya Reserve Bank Note Mudran Pvt. Ltd., Salboni payable at State Bank of India, Salboni (Code No: 3558) drawn from any branch of SBI in India. If drawn from any Associate Banks of SBI or any other scheduled Commercial Bank in India, it should be payable at par at Midnapore, West Bengal. In case of FD given as EMD, format at annexure B also to be filled up and signed. (*Please refer GIT Clause 18 under Section II*)
  - <u>a)</u> In case E.M.D is not submitted along with the tender (Techno-commercial bid Cover I), the offer is liable for rejection. However, please note DGS&D / NSIC registered firms are exempted from submission of requisite EMD subject to submission of valid certificate including Stores List only. The tendered item should be a part of the Stores list or else this exemption will not be granted.
  - <u>b)</u> The EMD amount of unsuccessful bidders shall be returned without any interest upon finalization of the tender.
- 5. <u>Submission of Tender</u>: Please send your competitive bidding in sealed covers superscribed as "<u>Tender for Supply, Installation, Configure, Training, Customization, Implement, Go-Live and Support of Materials Management Module (ERP) along with Database" against <u>Tender Enquiry No. 048/SAL/PUR/2017-18 dated 15/09/2017 to reach us on or before 11.30 Hrs on 24/10/2017 with the following separate two sealed covers inside:</u></u>
  - a) The **first sealed cover** (Techno-commercial bid) should have technical & other details offered by the tenderer as per the proforma at **Section VIII Quality Control Requirements/Compliance** statement by Tenderer, documents in support of Qualification/Eligibility Criteria (Section IX), Section X: Tender Form, Section XII: Questionnaire, Section XIV: Manufacturer's authorization form (if applicable), All pages of Tender Documents duly signed including GIT, SIT, GCC & SCC and EMD amount. *No information regarding price should be mentioned in this part.*
  - b) The **second sealed cover** (Price bid) should have Price details offered by the tenderer as per the proforma at 'Section XI Price Schedule' with superscription 'PRICE BID against Tender Enquiry No. 048/SAL/PUR/2017-18 for Supply, Installation, Configure, Training, Customization, Implement, Go-Live and Support of Materials Management Module (ERP) along with Database.
    - c) BIDS submitted not in accordance with the above guidelines will be liable to be rejected.
- **6.** <u>Tender Opening</u>: The Techno-commercial part (part I) tenders will be opened at **11.30 Hrs on 24/10/2017** in the presence of available tenderers or their authorized representatives. In the second stage, the financial bids of only the technically acceptable offers shall be opened for further scrutiny and

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evaluation. The date of opening of Price bids will be intimated to qualified bidders. Other financial bids would be returned unopened to the respective bidders under Registered AD/ Reliable Courier or any other mode with proof of delivery.

- 7. <u>Finalization Criteria:</u> L1 bidder will be decided based on overall L1 cost which will include cost of Supply of items, Installation, Configure, Training, Customization, Implement, Go-Live and Support of Materials Management Module (ERP) along with Database as well as Comprehensive Annual Maintenance Contract (CAMC) of 5 (Five) years.
- 8. <u>Award of purchase order/Contract:</u> Order will be placed on the selected party after evaluation and approval of competent authority. However, General Manager, BRBNMPL, Salboni reserves the right to cancel/discontinue this order at any point of time, without assigning any reason thereof.
- 9. <u>Security Deposit</u>: Within twenty-one days after the issue of notification of award by BRBNMPL, the supplier shall furnish Security Deposit to BRBNMPL for an amount equal to 10% of the Order Value till the supplies against the order is completed. [Please refer GCC Clause 6 under Section IV].
- 10. <u>Delivery:</u> The systems should be delivered & installed within 60 days at our site. Failure to supply at the quoted rate shall invite forfeiture of Security Deposit and Removal from the approved list of Vendors.
- 11. <u>Warranty:</u> The whole system should be under one year replacement warranty from the date of acceptance. After warranty, the system should be under five year comprehensive Annual Maintenance Contract. Any fault arising within the warranty or Comprehensive Annual maintenance contract period must be attended immediately on reporting, failing to which liquidated damages will be charged. The price for the Comprehensive Annual maintenance contract must be indicated in the price bid format.

### 12. Terms and Mode of Payment Terms:

- a) No Advance Payment shall be made.
- b) As per terms in SECTION -VII. Payment shall be released through RTGS/NEFT only. Bank Mandate as per our format should be submitted along with tender. Statutory Deductions as applicable will be deducted from the gross bill amount.
- 13. <u>Liquidated Damages</u>: If the supplier fails to deliver any or all of the goods within the time frame (s) [delivery schedule] incorporated in the contract, BRBNMPL shall, under the contract deduct from the contract price, as liquidated damages, a sum equivalent to the 0.5% of the delivered price of the delayed goods [value of quality for which delivery is delayed] for each week of delay or part thereof until actual delivery, subject to a maximum deduction of 10%. [Please refer GCC Clause 24 under Section IV.]
- 14. <u>Accommodation:</u> Accommodation to the personnel will be provided by BRBNMPL, Salboni at our Transit Hostel / Guest House/Quarter on payment basis subjected to availability.
- 15. <u>Security Norms</u>: Bharatiya Reserve Bank Note Mudran Pvt. Ltd., Salboni is a security organization and the Govt. of West Bengal has declared its premises as 'PROTECTED PLACE'. Hence you have to abide by all the security norms of the company during the execution of the job.
- 16. <u>Rejection of Materials</u>: "If the material is rejected for any reason, party should replace the items at its own cost and risk. The rejected material should be collected once intimated. If rejected material is not lifted within the final date given by us", the following will be the course of action taken to dispose off the same:
  - i. Material will be shifted to scrap location where quality may further deteriorate.
  - ii. Charges may be claimed from the date of last reminder from the party as rent for occupying store space and handling charges and this amount will be deducted from any amount due to party like EMD, SD and pending bills.
  - iii. Materials may be disposed off as scrap along with other scrap materials and the sale proceeds after recovery of expenses, if any will be send to the party.

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- 17. Parties who have been black listed /Debarred by BRBNMPL are not eligible for submission of this tender.
- 18. BRBNMPL does not pledge itself to accept the lowest or any tender and reserves to itself the right of accepting/rejecting the whole or any part of the tender or portion of the quantity tendered without assigning any reason thereof.
- 19. E-Waybill: to be issued on request if applicable on submission of required documents.
- 20. If the tenderer is registered under DGS&D/NSIC, they have to clearly mention and submit a copy of supporting documents. In absence of any such declaration, tenderer shall be considered as <u>not</u> registered under DGS&D/NSIC.
- 21. Copies of Certificates/Documents related to GST Registration/PAN & Professional Tax Certificate etc. to be provided along with the Techno Commercial Bid.
- 22. No Counter condition shall be accepted.

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### Section II: General Instructions to Tenderer (GIT)

#### Part I: General Instructions Applicable to all Types of Tenders

#### A PREAMBLE

#### 1. Introduction

- 1.1 Definitions and abbreviations, which have been used in these documents, shall have the meanings as indicated in GCC.
- 1.2 For sake of convenience, whole of this Standard Bidding Document (including all sections) is written in reference to Procurement of Goods Tenders. However this SBD would be utilized for all types of Tenders e.g. EOI, PQB, Rate Contract, Tenders involving Samples, Sale / Disposal of Scrap Material and Development / indigenization etc, Procurement of Services etc. Therefore the construction of all clauses are to be interpreted in the context of particular type of tender beyond the letter of the clause, read with the additional clauses for the specific type of tenders in Part II GIT/ GCC.
- 1.3 These tender documents have been issued for the requirements mentioned in Section VI "List of Requirements", which also indicates, inter-alia, the required delivery schedule and terms & place (i.e. destination) of delivery.
- 1.4 This section (Section II "General Instruction to Tenderers" GIT) provides the relevant information as well as instructions to assist the prospective tenderers in preparation and submission of tenders. It also includes the mode and procedure to be adopted for receipt and opening as well as scrutiny and evaluation of tenders and subsequent placement of contract. With this limited objective, GIT is not intended to be complete by itself and the rest of this document SIT, GCC and SCC in particular may also be thoroughly studied before filling up the Tender Document. There would be certain topics covered in GIT/SIT as well as in GCC/SCC from different perspectives. In case of any conflict between these, provisions of GCC/SCC would prevail.
- 1.5 The tenderers shall also read the Special Instructions to Tenderers (SIT) related to this purchase, as contained in Section III of these documents and follow the same accordingly. Whenever there is a conflict between the GIT and the SIT, the provisions contained in the SIT shall prevail over those in the GIT.

#### 2. Language of Tender

The tender submitted by the tenderer and all subsequent correspondence and documents relating to the tender exchanged between the tenderer and BRBNMPL, shall be written in English or Hindi language, unless otherwise specified in the Tender. However, the language of any printed literature furnished by the tenderer in connection with its tender may be written in any other language provided the same is accompanied by Hindi or English translation. For purposes of interpretation of the tender, the English translation shall prevail.

#### 3. Eligible Tenderers

This invitation for tenders is open to all suppliers who fulfill the eligibility criteria specified in these documents. Please refer to Section IX: Qualification/ Eligibility Criteria

#### 4. Eligible Goods and Services

All goods and related services to be supplied under the contract shall have their origin in India or other countries, subject to any restriction imposed in this regard in Section III (SIT). The term "origin" used in this clause means the place where the goods are mined, grown, produced or manufactured or from where the related services are arranged and supplied.

#### 5. Tendering Expense

The tenderer shall bear all costs and expenditure incurred and/ or to be incurred by it in connection with its tender including preparation, mailing and submission of its tender and for subsequent processing the same. BRBNMPL will, in no case be responsible or liable for any such cost, expenditure etc regardless of the conduct or outcome of the tendering process.

#### B TENDER DOCUMENTS

#### 6. Content of Tender Documents

#### 6.1 The tender documents includes:

- 1. Section I Notice Inviting Tender (NIT)
- 2. Section II General Instructions to Tenderers (GIT)
- 3. Section III Special Instructions to Tenderers (SIT)
- 4. Section IV -General Conditions of Contract (GCC)
- 5. Section V Special Conditions of Contract (SCC)
- 6. Section VI List of Requirements
- 7. Section VII Technical Specifications
- 8. Section VIII Quality Control Requirements
- 9. Section IX Qualification/ Eligibility Criteria
- 10. Section X Tender Form
- 11. Section XI Price Schedule
- 12. Section XII Questionnaire
- 13. Section XIII Bank Guarantee Form for EMD
- 14. Section XIV Manufacturer's Authorization Form
- 15. Section XV Bank Guarantee Form for Performance Security
- 16. Section XVI Contract Form
- 17. Section XVI I: Letter of Authority for attending a Bid Opening
- 18. Section XVIII: Shipping Arrangements for Liner Cargoes
- 19. Section XIX: Proforma of Bills for Payments
- 6.2 The relevant details of the required goods and services, the terms, conditions and procedure for tendering, tender evaluation, placement of contract, the applicable contract terms and, also, the standard formats to be used for this purpose are incorporated in the above-mentioned documents. The interested tenderers before formulating the tender and submitting the same to BRBNMPL, should read and examine all the terms, conditions, instructions etc. contained in the tender documents. Failure to provide and/ or comply with the required information, instructions etc. incorporated in these tender documents may result in rejection of its tender.

### 7. Amendments to Tender Documents

- 7.1 At any time prior to the deadline for submission of tenders, BRBNMPL may, for any reason deemed fit by it, modify the tender documents by issuing suitable amendments) to it.
- 7.2 Such an amendment will be notified in writing by registered/ speed post or by fax / telex / e-mail, followed by copy of the same by suitable recorded post to all prospective tenderers, which have received the tender documents and will be binding on them.
- 7.3 In order to provide reasonable time to the prospective tenderers to take necessary action in preparing their tenders as per the amendment, BRBNMPL may, at its discretion extend the deadline for the submission of tenders and other allied time frames, which are linked with that deadline.

#### 8. Pre-Bid conference

If found necessary, a pre-bid conference may be stipulated in the SIT, for clarification/ amendment to Technical specifications/techno-commercial conditions in two bid tender.

#### 9. Clarification of Tender Documents

A Tenderer requiring any clarification or elucidation on any issue of the tender documents may take up the same with BRBNMPL in writing or by fax! e-mail! telex. BRBNMPL will respond in writing to such request provided the same is received by BRBNMPL not later than twenty one days (unless otherwise specified in the SIT) prior to the prescribed date of submission of tender. Copies of the query and clarification shall be sent to all prospective bidders who have received the bidding documents.

#### C PREPARATION OF TENDERS

#### 10. Documents Comprising the Tender

- 10.1 The tender to be submitted by Tenderer shall contain the fallowing documents, duly filled in, as required:
- a) Tender Form and Price Schedule along with list of deviations (ref Clause 19.19.4) from the clauses of this SBD, if any.

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- b) Documentary evidence, as necessary in terms of GIT clauses 3 and 16 establishing that the tenderer is eligible to submit the tender and, also, qualified to perform the contract if its tender is accepted.
- c) Documents and relevant details to establish in accordance with GIT clause 17 that the goods and the allied services to be supplied by the tenderer conform to the requirement of the tender documents along with list of deviations if any (ref clause 17.17.3 of GIT).
- d) Earnest money furnished in accordance with GIT clause 18.18.1 alternatively, documentary evidence as per GIT clause 18.18.2 for claiming exemption from payment of earnest money, and
- e) Questionnaire as per Section XII.
- f) Manufacturer's Authorization Form (ref Section XIV, if applicable
- NB: The tenderers may also enclose in their tenders, technical literature and other documents as and if considered necessary by them.
- 10.2 A tender, that does not fulfill any of the above requirements and / or gives evasive information / reply against any such requirement, shall be liable to be ignored and rejected.
- 10.3 Tender sent by fax/email/ telex/ cable shall be ignored.

#### 11. Tender currencies

- 11.1 Unless otherwise specified, the tenderer shall quote only in Indian rupees.
- 11.2 Where the tender condition specifies acceptance of quotations in different currencies, then, for domestic goods, prices shall be quoted in Indian rupees only and for imported goods, prices shall be quoted either in Indian rupees or in the currency stipulated in the SIT, mentioning, inter-alia, the exchange rate adopted for converting foreign currency into Indian Rupees. As regards price(s) for allied services, if any required with the goods, the same shall be quoted in Indian Rupees if such services are to be performed / undertaken in India. Commission for Indian Agent, if any and if payable shall be indicated in the space provided for in the price schedule and quoted in Indian Rupees only,
- 11.3 Tenders, where prices are quoted in any other way shall be treated as unresponsive and rejected.

#### 12. Tender Prices

- 12.1 The Tenderer shall indicate on the Price Schedule provided under Section XI all the specified components of prices shown therein including the unit prices and total tender prices of the goods and services it proposes to supply against the requirement. All the columns shown in the price schedule should be filled up as required. If any column does not apply to a tenderer, same should be clarified accordingly by the tenderer.
- 12.2 If there is more than one schedule in the List of Requirements, the tenderer has the option to submit its quotation for any one or more schedules and, also, to offer special discount for combined schedules. However, while quoting for a schedule, the tenderer shall quote for the complete requirement of goods and services as specified in that particular schedule.
- 12.3 The quoted prices for goods offered from within India and that for goods offered from abroad are to be indicated separately in the applicable Price Schedules attached under Section XI.
- 12.4 While filling up the columns of the price schedule, the following aspects should be noted for compliance:
- 12.5 For goods offered from within India, the prices in the corresponding price schedule shall be entered separately in the following manner:
- a) The price of the goods, quoted ex-factory, ex-showroom, exwarehouse or off-the-shelf, as applicable, including all taxes and duties like sales tax, VAT, custom duty, excise duty etc. already paid or payable on the components and raw material used in the manufacture or assembly of the goods quoted ex-factory etc or on the previously imported goods of foreign origin quoted ex-showroom etc.
- b) Any sales or other taxes and any duties including excise duty, which will be payable on the goods in India if the contract is awarded.
- c) Charges towards inland transportation, insurance and other local costs incidental to delivery of the goods to their final destination as specified in the List of Requirements and

- d) The price of incidental services, as and if mentioned in List of Requirements.
- 12.6 For goods offered from abroad, the prices in the corresponding price schedule shall be entered separately in the following manner:
- a) The price of goods quoted FAS / FOB port of shipment, CIF port of entry in India or CIF specified place of destination in India as indicated in the List of Requirements,
- b) Wherever applicable, the amount of custom duty and import duty on the goods to be imported.
- c) The charges for inland transportation, insurance and other local costs incidental to delivery of the goods from the port of entry in India to their final destination, as specified in the List of Requirements. and
- d) The charges for incidental services, as and if mentioned in the List of Requirements.

#### 12.7 Additional information and instruction on Duties and Taxes:

If the Tenderer desires to ask for excise duty, sales tax, custom duty etc. to be paid extra, the same must be specifically stated. In the absence of any such stipulation the price will be taken inclusive of such duties and taxes and no claim for the same will be entertained later.

#### 12.8 Excise Duty:

- a) If reimbursement of excise duty is intended as extra over the quoted prices, the supplier must specifically say so also indicating the rate, quantum and nature of the duty applicable. In the absence of any such stipulation it will be presumed that the prices quoted are firm and final and no claim on account of excise duty will be entertained after the opening of tenders.
- b) If a Tenderer chooses to quote a price inclusive of excise duty and also desires to be reimbursed for variation, if any, in the excise duty during the time of supply, the tenderer must clearly mention the same and also indicate the rate and quantum of excise duty included in its price. Failure to indicate all such details in clear terms may result in statutory variations being denied to the tenderer.
- c) Subject to sub clauses 12.8 (a) & (b) above, any change in excise duty upward/ downward as a result of any statutory variation in excise duty taking place within original Delivery Period shall be allowed to the extent of actual quantum of excise duly paid by the supplier. In case of downward revision in excise duty, the actual quantum of reduction of excise duty shall be reimbursed to BRBNMPL by the supplier. All such adjustments shall include all reliefs, exemptions, rebates, concession etc. if any obtained by the supplier.

#### 12.9 Sales Tax/ VAT/ CST/ GST:

If a tenderer asks for sales tax/ VAT/ CST/ GST to be paid extra, the rate and nature of such taxes applicable should be shown separately. Such taxes will be pad as per the rate at which it is liable to be assessed or has actually been assessed provided the transaction of sale is legally liable to such taxes and is payable as per the terms of the contract.

## 12.10 Wherever Value Added Tax is applicable, the following may be noted:

- i) The tenderer should quote the exact percentage of VAT that they will be charging extra.
- ii) While quoting the rates, tenderer should pass on (by way of reduction in prices) the set off/input tax credit that would become available to them by switching over to the system of VAT from the existing system of sales tax, duly stating the quantum of such credit per unit of the item quoted for.
- iii) The tenderer while quoting for tenders should give the following declaration:
- "We agree to pass on such additional set off/input tax credit as may become available in future in respect of all the inputs used in the manufacture of the final product on the date of supply under the VAT scheme by way of reduction in price and advise the purchaser accordingly."
- iv) The supplier while claiming the payment shall furnish the following certificate to the paying authorities: We hereby declare that additional set offs / input tax credit to the tune of Rs...... has accrued

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and accordingly the same is being passed on to the purchaser and to that effect the payable amount may be adjusted .

#### 12.11 Octroi and Local Taxes:

Unless otherwise stated in the SIT, the goods supplied against contracts placed by BRBNMPL are not exempted from levy of Town Duty, Octroi Duty, Terminal Tax and other Levies of local bodies. In such cases, the supplier should make the payment to avoid delay in supplies and forward the receipt of the same to the purchasing department for reimbursement and, also, for further necessary action.

In cases where exemption is available, suppliers should obtain the exemption certificate from the purchasing department to avoid payment of such levies and taxes.

#### 12.12 Duties/ Taxes on Raw Materials

BRBNMPL is not liable for any claim from the supplier on account of fresh imposition and / or increase (including statutory increase) of excise duty, custom duty, sales tax etc. on raw materials and/or components used directly in the manufacture of the contracted goods taking place during the pendency of the contract, unless such liability is specifically agreed to in terms of the contract.

# **12.13 Imported Stores not liable to Above-mentioned Taxes and Duties:** Above mentioned Taxes and Duties are not leviable on imported Goods and hence would not be reimbursed.

#### 12.14 Customs Duty:

In respect of imported stores offered from abroad, the tenderer shall specify the rate as well as the total amount of customs duty payable. The tenderer shall also indicate the corresponding Indian Customs Tariff Number applicable for the goods in question.

- **12.14.1.** For transportation of imported goods offered from abroad, relevant instructions as incorporated under GCC Clause 11 shall be followed.
- **12.14.2**. For insurance of goods to be supplied, relevant instructions as provided under GCC Clause 12 shall be followed.
- **12.14.3**. Unless otherwise specifically indicated in this tender document, the terms FOB, FAS, CIF etc. for imported goods offered from abroad, shall be governed by the rules & regulations prescribed in the current edition of INCOTERMS, published by the International Chamber of Commerce, Paris
- **12.14.4.** The need for indication of all such price components by the tenderers, as required in this clause (viz., GIT clause 12) is for the purpose of comparison of the tenders by BRBNMPL and will no way restrict BRBNMPL's right to award the contract on the selected tenderer on any of the terms offered.

#### 13. Indian Agent

If a foreign tenderer has engaged an agent in India in connection with its tender, the foreign tenderer, in addition to indicating Indian agent's commission, if any, in a manner described under GIT sub clause 11.2 above, shall also furnish the following information:

- a) The complete name and address of the Indian Agent and its permanent income tax account number as allotted by the Indian Income Tax authority.
- b) The details of the services to be rendered by the agent for the subject requirement

One manufacturer can authorize only one agent/ dealer. Also one agent cannot represent more than one supplier or quote on their behalf in a particular tender enquiry. Such quote is likely to be rejected. There can be only one bid from

- a) The principal manufacturer directly or one Indian agent on his behalf
- b) The foreign principal or any of its branch/ division
- c) Indian/ Foreign Agent on behalf of only one Principal.

#### 14. Firm Price / Variable Price

- 14.1 Unless otherwise specified in the SIT, prices quoted by the tenderer shall remain firm and fixed during the currency of the contract and not subject to variation on any account.
- 14.2 In case the tender documents require offers on variable price basis, the price quoted by the tenderers will be subject to adjustment during original Delivery Period to take care of the changes in the cost of labour and material components in accordance with the price variation formula to be specified in the SIT. If a tenderer submits firm price quotation against the requirement of variable price quotation, that tender will be prima-facie acceptable and considered further, taking price variation asked for by the tenderer as zero.
- 14.3 However, as regards taxes and duties, if any, chargeable on the goods and payable, the conditions stipulated in GIT clause 12 will apply for both firm price tender and variable price tender.
- 14.4 Subject to provisions of Clause 11 above, where prices are quoted in foreign currencies, involving imports Foreign Exchange Rate Variation (ERV) would be borne by the Purchaser within the original Delivery Period. The offer of the Tenderer should indicate import content and the currency used for calculating import content.
- 14.5 Base Exchange rate of each major currency used for calculating FE content of the contract should be indicated. The base date of ERV would be contract date and variation on the base date can be given up to the midpoint manufacture, unless firm has already indicated the time schedule within which material will be imported by the firm.
- 14.6 In case delivery period is refixed/ extended, ERV will not be admissible, if this is due to default of the supplier.
- 14.7 Documents for claiming ERV:
- i. A bill of ERV claim enclosing working sheet
- ii. Banker's Certificate/debit advice detailing F.E. paid and exchange rate
- iii. Copies of import order placed on supplier
- iv. Invoice of supplier for the relevant import order

#### 15. Alternative Tenders

Unless otherwise specified in the Schedule of Requirements, alternative tenders shall not be considered.

## 16. Documents Establishing Tenderer's Eligibility and Qualifications

- 16.1 Pursuant to GIT clause 10, the tenderer shall furnish, as part of its tender, relevant details and documents establishing its eligibility to quote and its qualifications to perform the contract if its tender is accepted.
- 16.2 The documentary evidence needed to establish the tenderer's qualifications shall fulfill the following requirements:
- a) In case the tenderer offers to supply goods, which are manufactured by some other firm, the tenderer has been duly authorized by the goods manufacturer to quote for and supply the goods to BRBNMPL. The tenderer shall submit the manufacturer's authorization letter to this effect as per the standard form provided under Section XIV in this document.
- b) The tenderer has the required financial, technical and production capability necessary to perform the contract and, further, it meets the qualification criteria incorporated in the Section IX in these documents.
- c) In case the tenderer is not doing business in India, it is/ will be duly represented by an agent stationed in India fully equipped and able to carry out the required contractual functions and duties of the supplier including after sale service, maintenance & repair etc. of the goods in question, stocking of spare parts and fast moving components and other obligations, if any, specified in the conditions of contract and/ or technical specifications.
- d) In case the tenderer is an Indian agent quoting on behalf of a foreign manufacturer, the Indian agent is already enlisted under the Compulsory Enlistment Scheme of Ministry of Finance, Govt. of India, operated through Directorate General of Supplies & Disposals (DGS&D), New Delhi.

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## 17. Documents establishing Good's Conformity to Tender document

17.1 The tenderer shall provide in its tender the required as well as the relevant documents like technical data, literature, drawings etc. to establish that the goods and services offered in the tender fully conform to the goods and services specified by BRBNMPL in the tender documents. For this purpose the tenderer shall also provide a clause-by-clause commentary on the technical specifications and other technical details incorporated by BRBNMPL in the tender documents to establish technical responsiveness of the goods and services offered in its tender.

17.2 In case there is any variation and/ or deviation between the goods & services prescribed by BRBNMPL and that offered by the tenderer, the tenderer shall list out the same in a chart form without ambiguity along with justification, and provide the same along with its tender.

17.3 If a tenderer furnishes wrong and/ or misguiding data, statement(s) etc. about technical acceptability of the goods and services offered by it, its tender will be liable to be ignored and rejected in addition to other remedies available to BRBNMPL in this regard.

#### 18. Earnest Money Deposit (EMD)

18.1 Pursuant to GIT clause 10.1(d) the tenderer shall furnish along with its tender, earnest money for amount as shown in the List of Requirements. The earnest money is required to protect BRBNMPL against the risk of the Tenderers unwarranted conduct as amplified under sub-clause 23.23.2 below.

18.2 The tenderers who are currently registered and, also, will continue to remain registered during the tender validity period with DGS&D or with National Small Industries Corporation, New Delhi are exempted from payment of earnest money. In case the tenderer falls in these categories, it should furnish certified copy of its valid registration details (with DGS&D or NSIC as the case may be).

18.3 The earnest money shall be denominated in Indian Rupees.

18.4 The earnest money shall be furnished in one of the following forms:

- a) Account Payee Demand Draft or
- b) Fixed Deposit Receipt or
- c) Banker's cheque or
- d) Bank Guarantee, only in the case of Global Tender

The demand draft, fixed deposit receipt or banker's cheque shall be drawn on any scheduled commercial bank in India, in favour of Account specified in the Clause 3 of NIT. in case of bank guarantee, the same is to be provided from/confirmed by any scheduled commercial bank in India as per the format specified under Section XIII in these documents.

18.5 The earnest money shall be valid for a period of forty five days beyond the validity period of the tender.

18.6 Unsuccessful tenderers' earnest monies will be returned to them without any interest, after expiry of the tender validity period, but not later than thirty days after conclusion of the resultant contract. Successful Tenderer's earnest money will be returned without any interest, after receipt of performance security from that tenderer.

18.7 Earnest money of a tenderer will be forfeited, if the tenderer withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender. The successful tenderer's earnest money will be forfeited if it fails to furnish the required performance security within the specified period.

### 19. Tender Validity

19.1 If not mentioned otherwise in the SIT, the tenders shall remain valid for acceptance for a period of 90 days (Ninety days) in case of single bid tender system and 120 days in case of two-bid system after the date of tender opening prescribed in the tender document. Any tender valid for a shorter period shall be treated as unresponsive and rejected.

19.2 In exceptional cases, the tenderers may be requested by BRBNMPL to extend the validity of their tenders upto a specified period. Such request(s) and responses thereto shall be conveyed by surface mail or by fax /email /telex /cable followed by surface mail. The tenderers, who agree to extend the tender validity, are to extend the same without

any change or modification of their original tender and they are also to extend the validity period of the EMD accordingly.

19.3 In case the day upto which the tenders are to remain valid falls on/ subsequently declared a holiday or closed day for BRBNMPL, the tender validity shall automatically be extended upto the next working day.

19.4 Compliance with the Clauses of this Tender Document: Tenderer must comply with all the clauses of this Tender Document. In case there are any deviations, these should be listed in a chart form without any ambiguity along with justification.

#### 20. Signing and Sealing of Tender

20.1 An authenticated copy of the document which authorizes the signatory to commit on behalf of the firm shall accompany the offer. The individual signing the tender or any other documents connected therewith should clearly indicate his full name and designation and also specify whether he is signing,

(a) As Sole Proprietor of the concern or as attorney of the Sole Proprietor;

(b) As Partner (s) of the firm;

(c) as Director, Manager or Secretary in case the of Limited Company duly authorized by a resolution passed by the Board of Directors or in pursuance of the Authority conferred by Memorandum of Association.

20.2 The authorized signatory of the tenderer must sign the tender at appropriate places and initial the remaining pages of the tender.

 $20.3\,$   $\,$  The tenderers shall submit their tenders as per the instructions contained in G1T Clause

20.4 Unless otherwise mentioned in the SIT, a tenderer shall submit two copies of its tender marking them as "Original" and "Duplicate".

20.5 The original and other copies of the tender shall either be typed or written in indelible ink and the same shall be signed by the tenderer or by a person(s) who has been duly authorized to bind the tenderer to the contract. The letter of authorization shall be by a written power of attorney, which shall also be furnished along with the tender.

20.6 All the copies of the tender shall be duly signed at the appropriate places as indicated in the tender documents and all other pages of the tender including printed literature, if any shall be initialed by the same person(s) signing the tender. The tender shall not contain any erasure or overwriting, except as necessary to correct any error made by the tenderer and, if there is any such correction; the same shall be initialed by the person(s) signing the tender.

20.7 The tenderer is to seal the original and each copy of the tender in separate envelopes, duly marking the same as "Original", "Duplicate" and so on and writing the address of BRBNMPL and the tender reference number on the envelopes. The sentence 'NOT TO BE OPENED" before (The tenderer is to put the date & time of tender opening) are to be written on these envelopes. The inner envelopes are then to be put in a bigger outer envelope, which will also be duly sealed, marked etc. as above. If the outer envelope is not sealed and marked properly as above, BRBNMPL will not assume any responsibility for its misplacement, premature opening, late opening etc.

20.8 For purchasing capital equipment, high value plant, machinery etc. of complex and technical nature, tender document will seek quotation in two parts (Two Bid System)- first part containing the relevant technical details of the equipment / machinery etc., and in the second part, price quotation along with other allied issues. First part will be known as 'Technical Bid', and the second part 'Financial bid'. Tenderer shall seal separately 'Technical Bid' and 'Financial bid' and covers will be suitably super scribed. Both these sealed covers shall be put in a bigger cover and sealed and evaluation would be done as described in clause 25.24.4 below. Further details would be given in SIT, if considered necessary.

20.9 If permitted in the SIT, the tenderer may submit its tender through e-tendering procedure.

#### D SUBMISSION OF TENDERS

#### 21. Submission of Tenders

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21.1 Unless otherwise specified, the tenderers are to deposit the tenders in the tender box kept for this purpose at a place as indicated in para 1 of NIT. In case of bulky tender, which cannot be put into tender box, the same shall be submitted by the tenderer by hand to the designated officers of BRBNMPL, as indicated in clause 1 of NIT. The officer receiving the tender will give the tenderer an official receipt duly signed with date and time.

21.2 The tenderers must ensure that they deposit their tenders not later than the closing time and date specified for submission of tenders. In the event of the specified date for submission of tender falls on / is subsequently declared a holiday or closed day for BRBNMPL, the tenders will be received upto the appointed time on the next working day.

#### Late Tender

A tender, which is received after the specified date and time for receipt of tenders will be treated as "late" tender and will be ignored.

#### 23. Alteration and Withdrawal of Tender

23.1 The tenderer, after submitting its tender, is permitted to alter / modify its tender so long as such alterations / modifications are received duly signed, sealed and marked like the original tender, within the deadline for submission of tenders. Alterations / modifications to tenders received after the prescribed deadline will not be considered.

23.2 No tender should be withdrawn after the deadline for submission of tender and before expiry of the tender validity period. If a tenderer withdraws the tender during this period, it will result in forfeiture of the earnest money furnished by the tenderer in its tender besides other sanctions by BRBNMPL.

#### E TENDER OPENING

#### 24. Opening of Tenders

24.1 BRBNMPL will open the tenders at the specified date and time and at the specified place as indicated in clause 1 of NIT. In case the specified date of tender opening falls on / is subsequently declared a holiday or closed day for BRBNMPL, the tenders will be opened at the appointed time and place on the next working day.

24.2 Authorized representatives of the tenderers, who have submitted tenders on time may attend the tender opening, provided they bring with them letters of authority as per the format in SBD XVII from the corresponding tenderers. The tender opening official(s) will prepare a list of the representatives attending the tender opening. The list will contain the representatives' names & signatures and corresponding tenderers' names and addresses.

24.3 During the tender opening, the tender opening official(s) will read the salient features of the tenders like description of the goods offered, price, special discount if any, delivery period, whether earnest money furnished or not and any other special features of the tenders, as deemed fit by the tender opening official(s).

24.4 In the case of two bid system mentioned in clause 20.8 above, the technical bids are to be opened in the first instance, at the prescribed time and date. These bids shall be scrutinized and evaluated by the competent committee / authority with reference to parameters prescribed in the tender document. Thereafter, in the second stage, the financial bids of only the technically acceptable offers (as decided in the first stage) shall be opened for further scrutiny and evaluation. Other financial bids would be returned unopened to the respective bidders under Registered AD/ Reliable Courier or any other mode with proof of delivery.

#### F SCRUTINY AND EVALUATION OF TENDERS

#### 25. Basic Principle

Tenders will be evaluated on the basis of the terms & conditions already incorporated in the tender document, based on which tenders have been received and the terms, conditions etc. mentioned by the tenderers in their tenders. No new condition will be brought in while scrutinizing and evaluating the tenders.

#### 26. Preliminary Scrutiny of Tenders

26.1 The tenders will first be scrutinized to determine whether they are complete and meet the essential and important requirements,

conditions etc. as prescribed in the tender document, The tenders, that do not meet the basic requirements, are liable to be treated as unresponsive and ignored.

26.2 The following are some of the important aspects, for which a tender may be declared unresponsive and ignored;

- a) Tender is unsigned.
- b) Tenderer is not eligible.
- c) Tender validity is shorter than the required period.
- d) Required EMD has not been provided.
- e) Tenderer has quoted for goods manufactured by a different firm without the required authority letter from that manufacturer.
- f) Tenderer has not agreed to give the required performance security.
- g) Goods offered are sub-standard, not meeting the required specification etc.
- h) Tenderer has not agreed to essential condition(s) specially incorporated in the tender enquiry.
- i) Against a schedule in the List of Requirement (incorporated in the tender enquiry), the Tenderer has not quoted for the entire requirement as specified in that schedule. (Example: In a schedule, it has been stipulated that the Tenderer will supply the equipment, install and commission it and also train BRBNMPL 's operators for operating the equipment. The Tenderer has however, quoted only for supply of the equipment).

#### 27. Minor Infirmity / Irregularity / Non-Conformity

If during the preliminary examination, BRBNMPL find any minor infirmity and/ or irregularity and/ or non-conformity in a tender, BRBNMPL may waive the same provided it does not constitute any material deviation and financial impact and, also, does not prejudice or affect the ranking order of the tenderers. Wherever necessary, BRBNMPL will convey its observation on such 'minor' issues to the tenderer by registered/ speed post etc. asking the tenderer to respond by a specified date. If the tenderer does not reply by the specified date or gives evasive reply without clarifying the point at issue in clear terms, that tender will be liable to be ignored.

#### 28. Discrepancy in Prices

28.1 If, in the price structure quoted by a tenderer, there is discrepancy between the unit price and the total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly, unless BRBNMPL feels that the tenderer has made a mistake in placing the decimal point in the unit price, in which case the total price as quoted shall prevail over the unit price and the unit price corrected accordingly.

28.2 If there is an error in a total price, which has been worked out through addition and / or subtraction of subtotals, the subtotals shall prevail and the total corrected; and

28.3 If there is a discrepancy between the amount expressed in words and figures, the amount in words shall prevail, subject to sub clause 28.1 and 28.2 above.

28.4 If, as per the judgment of BRBNMPL, there is any such arithmetical discrepancy in a tender, the same will be suitably conveyed to the tenderer by registered / speed post. If the tenderer does not agree to the observation of BRBNMPL, the tender is liable to be ignored.

#### 29. Discrepancy between original and copies of Tender

In case any discrepancy is observed between the text etc. of the original copy and that in the other copies of the same tender set, the text etc. of the original copy shall prevail. Here also, BRBNMPL will convey its observation suitably to the tenderer by register! Speed post and, if the tenderer does not accept BRBNMPL's observation, that tender will be liable to be ignored.

#### 30. Clarification of Bids

During evaluation and comparison of bids, purchaser may, at its discretion ask the bidder or clarification of its bid. The clarification should be received within 7 days from the bidder from date of receipt of such request. The request for clarification shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted. No post bid clarification at the initiative of the bidder shall be entertained.

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#### 31. Qualification / Eligibility Criteria

Tenders of the tenderers, who do not meet the required qualification/ eligibility criteria prescribed in Section IX, will be treated as unresponsive and will not be considered further.

#### 32. Conversion of tender currencies to Indian Rupees

In case the tender document permits the tenderers to quote their prices in different currencies, all such quoted prices of the responsive tenderers will be converted to a single currency viz., Indian Rupees for the purpose of equitable comparison and evaluation, as per the B.C. selling exchange rates established by the State Bank of India for similar transactions, as on the date of tender opening.

#### 33. Schedule-wise Evaluation

In case the List of Requirements contains more than one schedule, the responsive tenders will be evaluated and compared separately for each schedule. The tender for a schedule will not be considered if the complete requirements prescribed in that schedule are not included in the tender. However, as already mentioned in GIT sub clause 12.2, tenderers have the option to quote for any one or more schedules and offer discounts for combined schedules. Such discounts, wherever applicable, will be taken into account to determine the tender or combination of tenders offering the lowest evaluated cost for BRBNMPL in deciding the successful tenderer for each schedule, subject to that tenderer(s) being responsive.

#### 34. Comparison on CIF Destination Basis

Unless mentioned otherwise in Section-III — Special Instructions to Tenderers and Section-VI — List of Requirements, the comparison of the responsive tenders shall be on CIF destination basis, duly delivered, commissioned, etc. as the case may be.

## 35. Additional Factors and Parameters for Evaluation and Ranking of Responsive Tenders

- 35.1 Further to GIT Clause 33 above, BRBNMPL 's evaluation of a tender will include and take into account the following:
- a) in the case of goods manufactured in India or goods of foreign origin already located in India, sales tax & other similar taxes and excise duty & other similar duties, which will be contractually payable (to the tenderer), on the goods if a contract is awarded on the tenderer; and
- b) In the case of goods of foreign origin offered from abroad, customs duty and other similar import duties/ taxes, which will be contractually payable (to the tenderer) on the goods if the contract is awarded on the tenderer.
- 35.2 BRBNMPL's evaluation of tender will also take into account the additional factors, if any, incorporated in SIT in the manner and to the extent indicated therein.
- 35.3 As per policies of the Government from time to time, the purchaser reserves its option to give price preference to Small Scale Industries in comparison to the large scale Industries. This price preference cannot however be taken for granted and every endeavor need to be made by such firms to bring down cost and achieve competitiveness.
- 35.4 If the tenders have been invited on variable price basis, the tenders will be evaluated, compared and ranked on the basis of the position as prevailing on the day of tender opening and not on the basis of any future date.

### 36. Tenderer's capability to perform the contract

- 36.1 BRBNMPL, through the above process of tender scrutiny and tender evaluation will determine to its satisfaction whether the tenderer, whose tender has been determined as the lowest evaluated responsive tender is eligible, qualified and capable in all respects to perform the contract satisfactorily. If, there is more than one schedule in the List of Requirements, then, such determination will be made separately for each schedule.
- 36.2 The above mentioned determination will, inter-alia, take into account the tenderer's financial, technical and production capabilities for satisfying all the requirements of BRBNMPL as incorporated in the tender document. Such determination will be based upon scrutiny and examination of all relevant data and details submitted by the tenderer in

its tender as well as such other allied information as deemed appropriate by BRBNMPL.

#### 37. Cartel Formation / Pool Rates

Cartel formation or quotation of Pool/ Co-ordinated rates, leading to 'Appreciable Adverse Effect on Competition" (AAEC) as identified in Competition Act, 2002, as amended by Competition (Amendment) Act, 2007, would be considered as a serious misdemeanor and would be dealt accordingly as per Clause 44 below.

#### 38. Negotiations

Normally there would be no price negotiations. But BRBNMPL reserves its right to negotiate with the lowest acceptable bidder (L1), who is technically cleared/ approved for supply of bulk quantity and on whom the contract would have been placed but for the decision to negotiate, under special circumstances in accordance with CVC guidelines. i.e. Normally there should be no negotiation. Selection of contractors by negotiations should be a rare exception rather than the rule and may be resorted to only in the exceptional circumstances under the following circumstances:-

- i. Where the procurement is done on proprietary basis
- ii. Items to be procured are supplied by only a limited sources of supply
- iii. Items where there is suspicion of cartel formation.

#### 39. Contacting BRBNMPL

**39.1.** From the time of submission of tender to the time of awarding the contract, if a tenderer needs to contact BRBNMPL for any reason relating to this tender enquiry and / or its tender, it should do so only in writing. **39.2.** It will be treated as a serious misdemeanor in case a tenderer attempts to influence BRBNMPL's decision on scrutiny, comparison, evaluation and award of the contracts. In such a case the tender of the tenderer shall be liable for rejection in addition to appropriate administrative actions being taken against that tenderer, as deemed fit by BRBNMPL, in terms of clause 44 of GIT.

#### G AWARD OF CONTRACT

**40**. BRBNMPL's Right to Accept any Tender and to Reject any or All Tenders BRBNMPL reserves the right to accept in part or in full any tender or reject any tender without assigning any reason or to cancel. the tendering process and reject all tenders at any time prior to award of contract, without incurring any liability, whatsoever to the affected tenderer or tenderers.

#### 41. Award Criteria

Subject to GIT clause 36 above, the contract will be awarded to the lowest evaluated responsive tenderer decided by BRBNMPL in terms of GIT Clause 34.

### 42. Variation of Quantities at the Time of Award

No variation of quantities at the time of awarding the contract.

#### 43. Parallel Contracts

BRBNMPL reserves its right to conclude Parallel contracts, with more than one bidder (for the same tender). If this is foreseen at the time of Tendering, a clause would be included in SIT giving further details.

#### 44. Serious Misdemeanors

- **44.1**. Following would be considered serious misdemeanors:
- i. Submission of misleading / false/ fraudulent information/documents by the bidder in their bid
- ii. Submission of fraudulent / unencashable Financial Instruments stipulated under Tender or Contract Condition.
- iii. Violation of Code of Ethics laid down in Clause 32 of the GCC.
- iv. Cartel formation or quotation of Pool / coordinated rates leading to "Appreciable Adverse Effect on Competition" (AAEC) as identified under the Competition Act, 2002.
- v. Deliberate attempts to pass off inferior goods or short quantities.
- vi. Violation of Fall Clause by Rate Contract holding Firms.
- vii. Attempts to influence BRBNMPL's Decisions on scrutiny, comparison, evaluation and award of Tender.
- **44.2.** Besides, suitable administrative actions, like rejecting the offers or delisting of registered firms, BRBNMPL would ban/ blacklist Tenderers

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committing such misdemeanor, including declaring them ineligible to be awarded BRBNMPL contracts for indefinite or for a stated period.

#### 45. Notification of Award

45.1 Before expiry of the tender validity period, BRBNMPL will notify the successful tenderer(s) n writing, by registered / speed post or by fax/email / telex/ cable (to be confirmed by registered / speed post) that its tender for goods & services, which have been selected by BRBNMPL, has been accepted, also briefly indicating therein the essential details like description, specification and quantity of the goods & services and corresponding prices accepted. The successful tenderer must furnish to BRBNMPL the required performance security within twenty one days from the date of this notification. Relevant details about the performance security have been provided under GCC Clause 6 under Section IV.

**45.2** The notification of award shall constitute the conclusion of the contract.

#### 46. Issue of Contract

**46.1** Within seven working days of receipt of performance security, BRBNMPL will send the contract form (as per Section XVI) duly completed and signed, in duplicate, to the successful tenderer by registered / speed post.

**46.2** Within seven days from the date of issue of the contract, the successful tenderer will return the original copy of the contract, duly signed and dated, to BRBNMPL by registered / speed post.

## 47. Non-receipt of Performance Security and Contract by ${\tt BRBNMPL}$

Failure of the successful tenderer in providing performance security within 21 days of receipt of notification of award and / or returning contract copy duly signed in terms of GIT clauses 45 and 46 above shall make the tenderer liable for forfeiture of its EMD and, also, for further sanctions by BRBNMPL against it.

#### 48. Return of EMD

The earnest money of the successful tenderer and the unsuccessful tenderers will be returned to them without any interest, whatsoever, in terms of GIT Clause 18.6.

#### 49. Publication of Tender Result

The name and address of the successful tenderer(s) receiving the contract(s) will be mentioned in the notice board/ bulletin/ web site of BRBNMPL.

## Part II: Additional General Instructions Applicable to Specific Types of Tenders:

#### 50. Rate Contract Tenders

**50.1** In addition to GIT in Part I above, following GIT will be applicable to rate contract Tenders:

- i. Earnest Money Deposit (EMD) is not applicable.
- ii. In the Schedule of Requirement, no commitment of quantity is mentioned; only the anticipated requirement is mentioned without any commitment.
- iii. BRBNMPL reserves the right to conclude more than one rate contract for the same item.
- iv. Unless otherwise specified in SIT, the currency of a Rate Contract would normally be for one year.
- v. During the currency of the Rate Contract, BRBNMPL may withdraw the rate contract by serving suitable notice. The prescribed notice period is generally thirty days.
- vi. During the currency of the Rate Contract, BRBNMPL would have the option to renegotiate the price with the rate contract holders.
- vii. During the currency of the Rate Contract, in case of emergency, BRBNMPL may purchase the same item through ad hoc contract with a new supplier.
- viii. Usually, the terms of delivery in rate contracts are FOR dispatching station.
- ix. Supply orders, incorporating definite quantity of goods to be supplied along with all other required conditions following the rate contract terms, will be issued by nominated Direct Demanding Officers (DDO) for obtaining supplies through the rate contract.

x. BRBNMPL is entitled to place supply orders up to the last day of the validity of the rate contract and, though supplies against such supply orders will be affected beyond the validity period of the rate contract, all such supply will be guided by the terms & conditions of the rate contract. xi. The rate contract will be guided by "Fall Clause" as described below.

#### 50.2 Fall Clause

If the rate contract holder reduces its price or sells or even offers to sell the rate contracted goods, following conditions of sale similar to those of the rate contract, at a price lower than the rate contract price, to any person or organization during the currency of the rate contract, the rate contract price will be automatically reduced with effect from that date for all the subsequent supplies under the rate contract and the rate contract amended accordingly. Any violation of the fall clause would be considered a serious misdemeanor under clause 44 of the GIT and action, as appropriate, would be taken as per provision of that clause.

#### 50.3 Performance Security

Value of Performance Security would be stipulated in the SIT. Performance Security shall, however, not be demanded again in the individual supply orders issued subsequently against rate contracts.

#### 50.4 Renewal of Rate Contracts

In case it is not possible to conclude new rate contracts before the expiry of existing ones, due to some special reasons, the existing rate contracts would be extended with same terms, conditions etc for a suitable period, with the consent of the rate contract holders. Rate contracts of the firms, who do not agree to such extension, will be left out, Period of such extension would generally not be more than three months.

#### 51. Prequalification Bidding

**51.1** Prequalification Bidding is for short listing of qualified Bidders who fulfill the Prequalification criteria as laid down in SIT or in Section IX of SBD — "Qualification Criteria" for procurement of Goods or Services as listed in Section VI of SBD — "List of Requirements". Short listed Bidders would be informed of their qualification and short listing in accordance with the stipulations laid down in the SIT. Unless otherwise stipulated in the SIT the PQB short listing would be valid only till the next procurement tender. Further conditions will be elaborated in the SIT.

**51.2** If stipulated in the SIT, only these short listed qualified bidders would be invited to participate in the Procurement of the requirements. Otherwise SIT may also indicate that instead of floating a separate PQB tender, it may be combined with the Procurement Tender, as a three bid tender. Initially the first Packet containing PQB would be opened and evaluation would be done. Thereafter the rest of tender would be handled as a two bid system for only those bidders who succeed in PQB.

#### 52. Tenders involving Samples

**52.1** Normally no sample would be called along with the offer for evaluation.

**52.2** Purchaser's Samples: If indicated in the SIT, A Purchaser's sample may be displayed to indicate required characteristics over and above the Specifications for perusal of the bidders. Name and Designation of the Custodian, Place, Dates and Time of inspection of Purchaser's sample will be indicated in the SIT. The supplies in the contract will have to meet the indicated required characteristics for which the Purchaser's sample was displayed, besides meeting the specification listed in Section VII — "Technical Specifications" of the SBD. He would be issued a sealed Purchaser's sample for the purpose at the time of award of the contract.

**52.3 Pre-Production Samples**: If stipulated in SIT, successful contractor would be required to submit a Pre-Production sample(s) to the Inspecting Officer/ or the nominated authority mentioned in the contract within the time specified therein. If the Contractor is unable to do so, he must apply immediately to the Office issuing the acceptance of tender for extension of time stating the reasons for the delay. If the Purchaser is satisfied that a reasonable ground for an extension of time exists, he may allow such additional time as he considers to be justified (and his decision shall be final) with or without alteration in the delivery period stipulated in the contract and on such conditions as he deems fit. In the event of the failure of the Contractor to deliver the pre-production sample by the date specified in the acceptance of tender or any other date to which the time

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may be extended as aforesaid by the Purchaser or of the rejection of the sample, the Purchaser shall be entitled to cancel the contract and, if so desired, purchase or authorize the purchase of the stores at the risk and cost of the Contractor (unless specified otherwise in the SIT). In such an event, in case of Security Items where urgency develops due to such delays, BRBNMPL reserves its right to procure not more than one year's requirement against this "Risk & Cost" tender from existing pre-qualified and security cleared firms. Bulk production and supply will only be allowed if this sample(s) pass the Tests laid down in the Section VIII "Quality Control Requirements" in the SBD.

- Testing of Samples: Tests, procedures and testing laboratories for testing samples would be detailed in the Section VIII - "Quality Control Requirements" in the SBD.
- Validation/ Prolonged Trials: If specified in SIT or in the 52.5 Section VIII - "Quality Control Requirements" in the SBD, preproduction samples may have to undergo validation or extended trial before their performance can be declared satisfactory.
- Parameters Settings and duration of Validation Tests would be indicated in the Section VIII - "Quality Control Requirements" in the SBD. It would also stipulate the period or event marking end of validation trials. It would also be indicated therein whether the Permission to start bulk production will have to wait full validation or it can go on in parallel.

#### 53. **Expression of Interest (EOI) Tenders:**

- 53.1 EOI tenders are floated for short fisting firms who are willing and qualified for: -
- Registration of Vendors for Supply of particular Stores or certain categories of Stores.
- Development of new items or Indigenization of Imported stores The qualification / eligibility criteria required and the format of submission of such Data would be indicated in the Section IX -"Qualification Criteria" in the SBD.
- Objectives and scope of requirement would be indicated in the 53.3 Section VI -"List of Requirements" in the SBD. Indicative quantity required yearly and its future requirements would also be indicated.
- In case of EOI for Development of new Items or for Indigenization, prospective firms would be given opportunity to inspect the Machine/ Item at the place of installation at the place, dates and Time mentioned in SIT.
- 53.5 In case EOI is for registration of vendors, Registration Fees and validity period of registration would be detailed in the SIT.
- Short List of Suppliers: The suppliers shall be evaluated for short listing, inter-alia, based on their past experience of supplying goods in similar context, financial strength, technical capabilities etc. Each supplier will be assigned scores based on weightages assigned to each of the criteria mentioned in the Section IX - "Qualification Criteria" in the
- 53.7 If stipulated in the SIT, the Firm's capacity and Capability may be assessed by a nominated Committee or by a third party nominated by BRBNMPL.
- All suppliers who secure the minimum required marks (normally 50% unless otherwise specified in the Section IX) would be short listed. Section IX may alternatively specify minimum qualifying requirement for each of the criteria i.e. minimum years of experience, minimum number of assignments executed, minimum turnover etc. Under such circumstances, all suppliers who meet the minimum requirement, as specified, will be short listed\_
- In case of EOI for registration of vendors, registration letters would be issued to the short listed tenderers.
- In case of EOI for development/ indigenization, these shortlisted tenderers would only be allowed to participate in the subsequent development/ indigenization tenders.

### Tenders for Disposal of Scrap

54.1 Introduction: The tender is for Sale of Scrap material lying at various locations. Details of scrap for sale including Description, Present Condition, Lot Size and its Location would be given in the Section VI -"List of Requirements".

- "As Is; Where Is; Whatever Is" Basis of This Sale: 54.2
- This sale of Scrap is strictly on "As Is; Where Is; Whatever Is" 54.2.1 basis. Tenderer must satisfy himself on all matters with regard to quality, quantity; nature of stores etc., before tendering as no complaint or representation of any kind shall be entertained after the safe contract is concluded.
- 54.2.2 The description of lot in the particulars of sale has been given for the purpose of identification thereof only and the use of such description shall not constitute the sale thereof to be sale by description and no sale shall be invalid by reason of any defect or deviation or variation in any lot or on account of any lot not being exactly described and the purchaser shall not be entitled to claim any damage or compensation whatsoever on account of such fault, error in description, weight or the like.
- All quantities of scrap whether by weight or measurement mentioned in the Tender notice are only approximate and should the quantity, on actual weight or measurement basis as the case may be and whenever delivered on such basis, works out less than the advertised and for projected quantity, the BRBNMPL shall not under any circumstances be liable to make good any such deficiency
- BRBNMPL reserves right to increase or decrease the quantity of 54.2.4 any item or items or terminate the contract at any stage by giving one week's notice. No claim whatsoever shall lie against the BRBNMPL on account of such termination of the contract or variation in the quantity.
- 54.2.5 BRBNMPL shall have the right to remove certain items which it feels were not intended for sale but were inadvertently made a part of the scrap material or of the lot offered for sale lying at the premises or were joined or attached to the material offered for sale.
- 54.2.6 Tenderers desirous of purchasing and participating in the tender must visit the site before submitting the offer, after taking due permission from the concerned Stock Holders. The Tenderers submitting the offers shall be deemed to have visited the site and acquainted themselves thoroughly with materials intended for sale in all respect.
- Any person giving offer shall be deemed to have made himself fully conversant with the Terms and Conditions of the Tender Sale, as well as the location and condition of the materials being sold and shall be deemed to have agreed to all the stated terms and conditions herein under.

#### 54.3 **Submission of Offer:**

- 54.3.1 Unless specified otherwise in the SIT, tenders shall hold good for acceptance for a minimum period of 90 days (ninety days) from the date of opening of the tenders. The offers of the tenderers shall be irrevocable. 54.3.2 The BRBNMPL reserves right to reject any offer without assigning
- any reason there for.
- 54.3.3 Unless otherwise stated in the SIT, the amount of EMD in such tenders would be 5% of the value of the tender. The Earnest Money shall be forfeited if the tenderer unilaterally withdraws amends, impairs or derogates from his offer in any respect within the period of validity of his offer.
- 54.3.4 If the offer of the tenderer is not accepted by the BRBNMPL, the Earnest Money deposit made by the tenderer shall be refunded to him. No interest shall be payable on such refunds. The EMD deposited by the successful tenderer shall remain with the BRBNMPL till payment of the security deposit (SD) money, as stipulated in relevant Clause, has been made. It may be adjusted as part of the total SD money at the discretion of the BRBNMPL.
- 54.3.5 Commercial tax / terminal tax, Octroi, municipal tax or any other taxes / duties etc. whatever in force shall be payable extra by the purchaser as per rules applicable to BRBNMPL. Current and valid PAN and sales / commercial tax registration number wherever applicable must be provided in the Bid of the Tenderer.
- 54.3.6 All arrangement for lifting and transportation of scrap material, including manpower, crane, transport vehicle and trolley etc, if required shall be made by the purchaser concerned only and the BRBNMPL shall not provide or help in providing any such arrangements and the rate quoted by the purchaser must include such and all incidental charges.

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**54.3.7** Registered dealers who are exempted from payment of Sales Tax must submit copies of their Registration certificate of concerned authority and shall be required to submit necessary form duly completed in all respect to BRBNMPL or its representatives before obtaining delivery order, duly signed by the partner of the firm or the person authorized to do so.

**54.3.8** Evaluation of tenders for Disposal of scrap will be done on similar basis as Tenders for Procurement of Goods, except that the selection of the bidders shall be on the basis of the highest responsive Bidder (Hi). In case full quantity is not offered to be taken by the Highest Bidder, parallel contracts would be placed.

#### 54.4 Notification of Acceptance and Award of Contract:

**54.4.1** The successful tenderer, herein after referred to as purchasers, shall have to submit security deposit (SD) @ 10% of the total sale value of the contract within 5 working days of issue of the sale contract (excluding the date of issue of sale contract). The SD shall be deposited in the form of bank draft/pay order, drawn on any nationalized or recognized bank in favour of same officer as mentioned in clause 3 of NIT in connection with FMD

**54.4.2** The purchaser has to pay balance payment within 20 days from the date of notification of acceptance, which is to be issued by BRBNMPL or his authorized representative, in form of Bank draft drawn on any nationalized or recognized bank in favor of same authority as mentioned above. In case of any, default to deposit balance payment, BRBNMPL reserves right to terminate the contract and forfeit the security deposit.

#### 54.5 Disposal Tenders for Security and Sensitive Machinery and Items:

**54.5.1 Non-Misuse Declaration**: The bidder is required to give an undertaking that he or his employees or legal heirs will ensure that such items purchased from BRBNMPL, will be utilized only for scrap recovery and will not be misused for any other purpose. He will also ensure that this undertaking is honoured and it got underwritten from further down the line scrap processors/ re-purchasers, if any. In case his firm changes hands, it will be his responsibility to ensure that the new owners honour and underwrite this undertaking.

**54.5.2** If stipulated in SIT delivery would be given only in dismantled / cut-up condition.

#### 55. Development and Indigenization Tenders:

- 55.1 Already developed firms or firms who have already received development orders for the item (with whatever results) would not be considered in such tenders.
- 55.2 If specified in SIT the contract documents may be issued free of cost, and submission of earnest money deposit and security deposit may be relaxed.
- 55.3 If specified in SIT, The Tenderers may quote separately for
- Price / rate for bulk supply of item in development / indigenization supplies and
- ii. Separately, cost of development including cost of preproduction samples. Firms would be paid only for the number of samples specified in the Tender. If he has to manufacture more samples due to failure of earlier one, he would not be paid for it.
- 55.4 L1 would be determined on the basis of rate of item quoted including reference to total cost of the development cost (including the cost of prototype) plus the notional total cost of quantities that will be required over next three years, wherever applicable.
- 55.5 Development contracts may, as far as feasible, be concluded with two or more contractors in parallel.
- 55.6 The ratio of splitting of the supply order between various development agencies / firms in cases of parallel development, including criteria thereof, would be specified in the SIT.
- 55.7 However, in case the requirement is meager and complex technology is involved, or quantity of the equipment/ spares is limited/small/ uneconomic if distributed between two vendors, the entire order could be placed upon the Ll vendor only.
- **55.8** If specified in SIT, Advance and Intermediate Payment to Suppliers may be allowed.
- 55.9 Quantity for Development Commitment

In Next three years, after the newly developed firm is able to successfully complete Development orders with ±5% tolerances, 20% of annual quantity requirement may be reserved for Newly Developed firms.

**55.10** Period of Development Commitment

A newly developed firm would be granted this facility till only three years after completing the initial Development order. However this facility is not a bar to the firm from competing with already established firms for quantities larger than 20% provided their prices and performance so warrant. Thereafter they would have to compete on equal terms with other already developed firms.

Yours faithfully,		
( Signature with date. Name:	)	Seal
	*****	

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### **Section III: Special Instructions to Tenderers (SIT)**

The following Special Instructions to Tenderers will apply for this purchase. These special instructions will modify/ substitute/ supplement the corresponding General Instructions to Tenderers (GIT) incorporated in Section II. The corresponding GIT clause numbers have also been indicated in the text below:

In case of any conflict between the provision in the GIT and that in the SIT, the provision contained in the SIT shall prevail.

(Clauses of GIT listed below include a possibility for variation in their provisions through SIT. There could be other clauses in SIT as deemed fit.)

SI. No.	GIT Clause No.	Topic	SIT Provision
1	4	Eligible Goods and Services (Origin of Goods)	No provision
2	8	Pre-bid Conference	Not applicable
3	9	Time Limit for receiving request for clarification of Tender Documents	As specified
4	11	Tender Currency	INR
5	12.11	Applicability of Octroi and Local taxes	As applicable
6	14	PVC Clause & Formula	Not Applicable
7	19	Tender Validity	120 Days
8	20.4	Number of Copies of Tenders to be submitted	One Copy
9	20.9	E-Procurement	Not applicable
10	35.2	Additional Factors for Evaluation of Offers	As specified. Prospective bidders should meet our tender conditions as well as the proposed material should meet our required specifications.
11	43	Parallel Contracts	Not applicable
12	50	Tender For rate Contracts	Not applicable
13	51	PQB Tenders	Not applicable
14	52	Tenders involving Purchaser's and Pre- Production Samples	Not applicable
15	53	EOI Tenders	Not applicable
16	54	Tenders for Disposal of Scrap	Not applicable
17	55	Development / Indigenization Tenders	Not applicable

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# Section IV: General Conditions of Contract (GCC)

## Part I: General Conditions of Contract applicable to all types of Tenders

1. **Definitions; Interpretation and Abbreviations**: In the contract, unless the context otherwise requires:

#### 1.1 Definitions and Interpretation:

- (i) "Contract" means the letter or memorandum communicating to the Contractor the acceptance of this tender and includes "Intimation of Award" of his tender; "Contract" includes and Bid Invitation, Instructions to Tenderers, Tender, Acceptance of Tender, General Conditions of Contract, Schedule of Requirements, particulars and the other conditions specified in the acceptance of tender and includes a repeat order which has been accepted or acted upon by the Contractor and a formal agreement, if executed;
- (ii) "Contractor" or "Supplier" means the individual or the firm supplying the goods and services. The term includes his employees, agents, successors, authorized dealers, stockists and distributors. Other homologous terms are: Vendor, Firm, Manufacturer, OEM etc.;
- (iii) "Drawing" means the drawing or drawings specified in or annexed to the Specifications;
- (iv) "Government" means the Central Government or a State Government as the case may be;
- (v) The "Inspecting Officer" means the person, or organisation specified in the contract for the purpose of inspection of stores of work under the contract and includes his / their authorised representative;
- (vi) "Purchase Officer" means the officer signing the acceptance of tender and includes any officer who has authority to execute the relevant contract on behalf of the Purchaser;
- (vii) The "Purchaser" means BRBNMPL the organization purchasing goods and services as incorporated in the documents;
- (viii) "Signed" includes stamped, except in the case of an acceptance of tender or any amendment thereof;
- (ix) "Test" means such test as is prescribed by the particulars or considered necessary by the Inspecting Officer whether performed or made by the Inspecting Officer or any agency acting under the direction of the Inspecting Officer;
- (x) The delivery of the stores shall be deemed to take place on delivery of the stores in accordance with the terms of the contract, after approval by the Inspecting Officer if so provided in the contract —
- a. The consignee at his premises; or
- b. Where so provided, the interim consignee at his premises; or
- c. A carrier or other person named in the contract for the purpose of transmission to the consignee: or
- d. The consignee at the destination station in case of contract stipulating for delivery of stores at destination station.
- (xi) "Writing" or "Written" includes matter either in whole or in part, in manuscript, typewritten, lithographed, cyclostyled, photographed or printed under or over signature or seal, as the case may be.
- (xii) Words in the singular include the plural and vice-versa.
- (xiii) Words importing the masculine gender shall be taken to include the feminine gender and words importing persons shall include any company or association or body of individuals, whether incorporated or not.
- (xiv) The heading of these conditions shall not affect the interpretation or construction thereof.

- (xv) Terms and expression not herein defined shall have the meanings assigned to them in the Indian Sale of Goods Act, 1930 (as amended) or the Indian Contract Act, 1872 (as amended) or the General Clauses Act, 1897 (as amended) as the case may be.
- (xvi) PARTIES: The parties to the contract are the "Contractor" and the "Purchaser", as defined above;
- (xvii) "Tender" means quotation / bid received from a firm / supplier.
- (xviii) "Goods" means the articles, material, commodities, livestock, furniture, fixtures, raw material, spares, instruments, machinery, equipment, industrial plant etc. which the supplier is required to supply to BRBNMPL under the contract. Other homologous terms are: Stores, Materials etc.
- (xix) "Services" means services allied and incidental to the supply of goods, such as transportation, installation, commissioning, provision of technical assistance, training, after sales service, maintenance service and other such obligations of the supplier covered under the contract.
- (xx) "Earnest Money Deposit" (EMD) means monetary guarantee to be furnished by a Tenderer along with its tender.
- (xxi) "Performance Security" means monetary guarantee to be furnished by the successful Tenderer for due performance of the contract placed on it. Performance Security is also known as Security Deposit or Performance Bank Guarantee.
- (xxii) "Consignee" means the person to whom the goods are required to be delivered
  - as specified in the Contract. If the goods are required to be delivered to a person as an interim consignee for the purpose of dispatch to another person as provided in the Contract then that "another" person is the consignee, also known as ultimate consignee.
- (xxiii) "Specification" or "Technical Specification" means the drawing / document/ standard that prescribes the requirement to which product or service has to conform.
- (xxiv) "Inspection" means activities such as measuring, examining, testing, analyzing, gauging one or more characteristics of the product or service and comparing the same with the specified requirement to determine conformity.

  "Day" means calendar day.

#### 1.2 Abbreviations:

"FOB"

"AAEC"	means "Appreciable Adverse Effect on Competition" as per Competition Act
"BG"	means Bank Guarantee
"BL or B/L"	means Bill of Lading
"CD	means Custom Duty
"CIF"	means Cost, Insurance and Freight Included
"CMD"	means Chairman and Managing Director
"CPSU"	means Central Public Sector Undertaking
"CST"	means Central Sales Tax
"DDO"	means Direct Demanding Officer in Rate Contracts
"DGS&D"	means Directorate General of Supplies and Disposals
"DP'	means Delivery Period
"ECS"	means Electronic clearing system
"ED"	means Excise Duty
EMD	means Earnest money deposit
"EOI"	means Expression of Interest (Tendering System)
"ERV"	means Exchange rate variations
"FAS"	means Free alongside shipment

means Freight on Board

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"FOR"	means Free on Rail

"GCC" means General Conditions of Contract

GIT means General Instructions to Tenderers

GST means Goods and Services Tax which will replace

Sales Tax

"H1, H2 etc" means First Highest, Second Highest Offers etc in

Disposal Tenders

Incoterms means International Commercial Terms, 2000 (of

ICC)

"L1. L2 etc" means First or second Lowest Offer etc.

"LD or L/D' means Letter of Credit

"LD or L/D' means Liquidated Damages

"LSI" means Large Scale Industry

"NIT" means Notice Inviting Tenders.

"NSIC" means National small industries corporation

"PQB" means Pre qualification bidding

"PSU" means Public Sector Undertaking

"PVC" means Price variation clause

"RC" means Rate contract "RR or R/R" means Railway Receipt

"SBD" or "T

means Standard Bid Document / Tender Document

"SCC" means Special Conditions of Contract
"SIT" means Special Instructions to Tenderers

"BRBNMPL' means Bharatiya Reserve Bank Note Mudran Private

Limited

"SS I" means Small Scale Industry

"ST" means Sales Tax

"VAT" means Value Added Tax

#### 2. Application

- **2.1.** The General Conditions of Contract incorporated in this section shall be applicable for this purchase to the extent the same are not superseded by the Special Conditions of Contract (SCC) prescribed under Section V of this document.
- **2.2.** General Conditions of the contract shall not be changed from one tender to other.

## 2.3. Other Laws and Conditions that will govern the Contract:

Besides GCC and SCC following conditions and Laws will also be applicable and would be considered as part of the contract:

- i. Indian Contracts Act, 1872
- ii. Sale of Goods Act, 1930
- iii. Arbitration and Conciliation Act, 1996
- iv. Competition Act, 2002 as amended by Competition (Amendment Act), 2007
- v. Contractor's Tender Submissions including Revised Offer during Negotiations if any
- vi. Conditions in other parts of the Tender Documents
- vii. Correspondence including counter-offers if any; between the Contactor and BRBNMPL during the Tender Finalization
- viii. Notification of award and Contract Documents
- ix. Subsequent Amendments to the Contract

#### Use of contract documents and information

- 3.1. The supplier shall not, without BRBNMPL's prior written consent, disclose the contract or any provision thereof including any specification, drawing, sample or any information furnished by or on behalf of BRBNMPL in connection therewith, to any person other than the person(s) employed by the supplier in the performance of the contract emanating from this tender document. Further, any such disclosure to any such employed person shall be made in confidence and only so far as necessary for the purposes of such performance for this contract.
- **3.2.** During the process of procurement of Security or Sensitive Machinery and Items, Tender Documents and the specifications/ drawings of such items would be issued only to Vendors having security clearance within the validity of such clearance and he shall maintain absolute secrecy and strictly control the number of copies and access to the documents and copies thereof, in addition to safeguards mentioned in sub-para above.
- **3.3.** Further, the supplier shall not, without BRBNMPL's prior written consent, make use of any document or information mentioned in GCC sub-clause 3.1 above except for the sole purpose of performing this contract.
- 3.4. Except the contract issued to the supplier, each and every other document mentioned in GCC sub-clause 3.1 above shall remain the property of BRBNMPL and, if advised by BRBNMPL, all copies of all such documents shall be returned to BRBNMPL on completion of the supplier's performance and obligations under this contract.

#### 4. Patent Rights

4.1. The supplier shall, at all times, indemnify BRBNMPL, free of cost, against all claims which may arise in respect of goods & services to be provided by the supplier under the contract for infringement of any right protected by patent, registration of designs or trademarks. In the event of any such claim in respect of alleged breach of patent, registered designs, trademarks etc. being made against BRBNMPL, BRBNMPL shall notify the supplier of the same and the supplier shall, at his own expenses take care of the same for settlement without any liability to BRBNMPL.

#### 5. Country of Origin

- **5.1.** All goods and services to be supplied and provided for the contract shall have the origin in India or in the countries with which the Government of India has trade relations.
- **5.2.** The word "origin" incorporated in this clause means the place from where the goods are mined, cultivated, grown, manufactured, produced or processed or from where the services are arranged.

#### 6. Performance Bond / Security

- 6.1. Within twenty-one days after the issue of notification of award by BRBNMPL, the supplier shall furnish performance security to BRBNMPL for an amount equal to ten per cent of the total value of the contract, valid up to sixty days after the date of completion of all contractual obligations by the supplier, including the warranty obligations.
- **6.2.** The Performance security shall be denominated in Indian Rupees or in the currency of the contract and shall be in one of the following forms:
- Account Payee Demand Draft or Fixed Deposit Receipt drawn on any commercial bank in India, in favour of the same official of BRBNMPL as indicated in the clause 3 of NIT in reference to EMD.

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- Bank Guarantee issued by a commercial bank in India, in the prescribed form as provided in section XV of this document.
- 6.3. In the event of any loss due to supplier's failure to fulfill its obligations in terms of the contract, the amount of the performance security shall be payable to BRBNMPL to compensate BRBNMPL for the same.
- **6.4.** In the event of any amendment issued to the contract, the supplier shall, within twenty-one days of issue of the amendment, furnish the corresponding amendment to the Performance Security (as necessary), rendering the same valid in all respects in terms of the contract, as amended.
- **6.5.** Subject to GCC sub-clause 6.3 above, BRBNMPL will release the performance security without any interest to the supplier on completion of the supplier's all contractual obligations including the warranty obligations.

#### 7. Technical Specifications and Standards

7.1. The Goods & Services to be provided by the supplier under this contract shall conform to the technical specifications and quality control parameters mentioned in 'Technical Specification' and 'Quality Control Requirements' under Sections VII and VIII of this document.

#### 8. Packing and Marking

- 8.1. The packing for the goods to be provided by the supplier should be strong and durable enough to withstand, without limitation, the entire journey during transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. As and if necessary, the size, weights and volumes of the packing cases shall also take into consideration, the remoteness of the final destination of the goods and availability or otherwise of transport and handling facilities at all points during transit upto final destination as per the contract.
- **8.2.** The quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall strictly comply with the requirements as provided in Technical Specifications and Quality Control Requirements under Sections V11 and VIII and in SCC under Section V. in case the packing requirements are amended due to issue of any amendment to the contract, the same shall also be taken care of by the supplier accordingly.

#### 8.3. Packing instructions:

Unless otherwise mentioned in the Technical Specification and Quality Control Requirements under Sections VII and VIII and in SCC under Section V, the supplier shall make separate packages for each consignee (in case there is more than one consignee mentioned in the contract) and mark each package on three sides with the following with indelible paint of proper quality:

- a) contract number and date
- b) brief description of goods including quantity
- c) packing list reference number
- d) country of origin of goods
- e) consignee's name and full address and
- f) supplier's name and address

#### 9. Inspection and Quality Control

9.1. BRBNMPL and / or its nominated representative(s) will, without any extra cost to BRBNMPL, inspect and/ or test the ordered goods and the related services to confirm their conformity to the contract specifications and other quality control details incorporated in the contract. BRBNMPL shall inform the supplier in advance, in writing, BRBNMPL's programme for such

inspection and, also the identity of the officials to be deputed for this purpose.

- 9.2. The Technical Specification and Quality Control Requirements incorporated in the contract shall specify what inspections and tests are to be carried out and, also, where and how they are to be conducted. If such inspections and tests are conducted in the premises of the supplier or its subcontractor(s), all reasonable facilities and assistance, including access to relevant drawings, design details and production data, shall be furnished by the supplier to BRBNMPL's inspector at no charge to BRBNMPL.
- 9.3. If during such inspections and tests the contracted goods fail to conform to the required specifications and standards, BRBNMPL's inspector may reject them and the supplier shall either replace the rejected goods or make all alterations necessary to meet the specifications and standards, as required, free of cost to BRBNMPL and resubmit the same to BRBNMPL's inspector for conducting the inspections and tests again.
- **9.4.** In case the contract stipulates pre-despatch inspection of the ordered goods at suppliers' premises, the supplier shall put up the goods for such inspection to BRBNMPL's inspector well ahead of the contractual delivery period, so that BRBNMPL's inspector is able to complete the inspection within the contractual delivery period.
- 9.5. If the supplier tenders the goods to BRBNMPL's inspector for inspection at the last moment without providing reasonable time to the inspector for completing the inspection within the contractual delivery period, the inspector may carry out the inspection and complete the formality beyond the contractual delivery period at the risk and expense of the supplier. The fact that the goods have been inspected after the contractual delivery period will not have the effect of keeping the contract alive and this will be without any prejudice to the legal rights and remedies available to BRBNMPL under the terms & conditions of the contract.
- 9.6. BRBNMPL's contractual right to inspect, test and, if necessary, reject the goods after the goods' arrival at the final destination shall have no bearing of the fact that the goods have previously been inspected and cleared by BRBNMPL's inspector during predespatch inspection mentioned above.
- 9.7. Goods accepted by BRBNMPL and/ or its inspector at initial inspection and in final inspection in terms of the contract shall in no way dilute BRBNMPL's right to reject the same later, if found deficient in terms of the warranty clause of the contract, as incorporated under GCC Clause.

#### 10. Terms of Delivery

**10.1.** Goods shall be delivered by the supplier in accordance with the terms of delivery specified in the contract.

#### 11. Transportation of Goods

- **11.1.** The supplier shall not arrange part-shipments and/ or transshipment without the express / prior written consent of BRBNMPL.
- 11.2. Instructions for transportation of domestic goods including goods already imported by the supplier under its own arrangement: In case no instruction is provided in this regard in the SCC, the supplier will arrange transportation of the ordered goods as per its own procedure.
- **11.3**. Shipping Arrangement for Foreign Contracts: In the case of FOB/FAS contracts, shipping arrangements shall be made by the

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Ministry of Shipping & Transport (Chartering Wing), New Delhi, INDIA, in accordance with details given in SBD Section XVIII. The Contractor shall give adequate, notice to the Forwarding Agents/Nominees about the readiness of the cargo from time to time and at least six weeks' notice in advance of the required position for finalising the shipping arrangements. In the case of C&F contracts, the Contractor shall arrange shipment in accordance with the requirements of the Ministry of Shipping & Transport, New Delhi, INDIA, indicated in the same SBD section (as applicable).

#### 12. Insurance:

- 12.1 Unless otherwise instructed in the SCC, the supplier shall make arrangements for insuring the goods against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the following manner.
- 12.2 In case of supply of domestic goods on CIF destination basis, the supplier shall be responsible till the entire stores contracted for arrive in good condition at destination. The transit risk in this respect shall be covered by the Supplier by getting the stores duly insured. The insurance cover shall be obtained by the Supplier in its own name and not in the name of BRBNMPL or its Consignee.
- 12.3 In the case of FOB and C&F offers for import of Goods, insurance shall be arranged by the Purchaser. However, the supplier must give sufficient notice to the Purchaser prior to the date of shipment, so that the Insurance Cover for the shipment can be activated. The Supplier must co-ordinate so as to ensure that the Shipment sails only with Insurance cover in place.
  - 12.4 In case of Import of Goods, even in case where the insurance is paid by the Purchaser, and loss or damage shall be made good by the Contractor free of cost, without waiting for the settlement of insurance claim. The payment after settlement of insurance claim shall be reimbursed by the Purchaser to the Contractor. It will be entirely the responsibility of the Contractor to make good loss/damage without waiting for settlement of insurance claim so that machine is commissioned within the time specified in the contract.

#### 13. Spare parts

- **13.1.** If specified in the List of Requirements and in the resultant contract, the supplier shall supply / provide any or all of the following materials, information etc. pertaining to spare parts manufactured and/ or supplied by the supplier:
- a) The spare parts as selected by BRBNMPL to be purchased from the supplier, subject to the condition that such purchase of the spare parts shall not relieve the supplier of any contractual obligation including warranty obligations; and
- b) In case the production of the spare parts is discontinued:
- sufficient advance notice to BRBNMPL before such discontinuation to provide adequate time to BRBNMPL to purchase the required spare parts etc., and
- ii. immediately following such discontinuation, providing BRBNMPL, free of cost, the designs, drawings, layouts and specifications of the spare parts, as and if requested by BRBNMPL.
- **13.2.** Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spares for the goods so that the same are supplied to BRBNMPL promptly on receipt of order from BRBNMPL.

#### 14. Incidental services

- **14.1.** Subject to the stipulation, if any, in the SCC (Section-V) and the Technical Specification (Section VII), the supplier shall be required to perform any or all of the following services:
- a) Providing required jigs and tools for assembly, start-up and maintenance of the goods

- Supplying required number of operation & maintenance manual for the goods
- c) Installation and commissioning of the goods
- Training of BRBNMPL's operators for operating and maintaining the goods
- e) Providing after sales service during the tenure of the contract
- f) Providing maintenance service after expiry of the warranty period of the goods if so incorporated in the contract
- **14.2.** Prices to be paid to the supplier by BRBNMPL for any of the required incidental services, if not already included in the contract price during the placement of the contract, shall be settled and decided in advance by BRBNMPL and the supplier. However, such prices shall not exceed the contemporary rates charged by the supplier to other customers for similar services.
- 15. Distribution of Despatch Documents for Clearance/ Receipt of Goods
- 15.1. The supplier shall send all the relevant despatch documents well in time to BRBNMPL to enable BRBNMPL to clear or receive (as the case may be) the goods in terms of the contract. Unless otherwise specified in the SCC, the usual documents involved and the drill to be followed in general for this purpose are as follows:
- 15.2. For Domestic Goods, including goods already imported by the supplier under its own arrangement Within 24 hours of despatch, the supplier shall notify BRBNMPL, consignee, and others concerned if mentioned in the contract, the complete details of despatch and also supply the following documents to them by registered post / speed post (or as instructed in the contract):
- (a) Supplier's Invoice indicating, inter alia description and specification of the goods, quantity, unit price, total value;
- (b) Packing list;
- (c) Insurance certificate;
- (d) Railway receipt / Consignment note;
- Manufacturer's guarantee certificate and in-house inspection certificate;
- (f) Inspection certificate issued by BRBNMPL's inspector
- (g) Expected date of arrival of goods at destination and
- (h) Any other document(s), as and if specifically mentioned in the contract.
- 15.3. For Imported Goods, within 3 days of dispatch, the supplier will Notify BRBNMPL, consignee and other concerned if mentioned in the contract, the complete details of dispatch and also supply the following documents to them by Courier (or as instructed in the Contract), besides advance intimation by Fax/ email:
  - (a) Clean on Board Airway Bill/Bill of Lading (B/L)
  - (b) Original Invoice
  - (c) Packing List
  - (d) Certificate of Origin from Seller's Chamber of Commerce
  - (e) Certificate of Quality and current manufacture from OEM
  - (f) Dangerous Cargo Certificate, if any.
  - (g) Insurance Policy of 110% if CIF/CIF contract.
  - (h) Performance Bond / Warranty Certificate

#### 16. Warranty

16.1 The supplier warrants that the goods supplied under the contract is new, unused and incorporate all recent improvements in design and materials unless prescribed otherwise by BRBNMPL in the contract. The supplier further warrants that the goods supplied under the contract shall have no defect arising from design, materials (except when the design adopted and / or the material used are as per BRBNMPL's specifications) or workmanship or from any act or omission of the supplier, that may develop under

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normal use of the supplied goods under the conditions prevailing in India.

- 16.2 This warranty shall remain valid for twelve months after the goods or any portion thereof as the case may be, have been delivered to the final destination and installed and commissioned at the final destination and accepted by BRBNMPL in terms of the contract or for fifteen months from the date of despatch from the supplier's premises for domestic goods (including goods already imported by the supplier under its own arrangement) or for eighteen months after the date of shipment from the port of loading in the source country for imported goods offered from abroad, whichever is earlier, unless specified otherwise in the SCC.
- **16.3.** In case of any claim arising out of this warranty, BRBNMPL shall promptly notify the same in writing to the supplier.
- 16.4. Upon receipt of such notice, the supplier shall, with all reasonable speed (or within the period, if specified in the SCC), repair or replace the defective goods or parts thereof, free of cost, at the ultimate destination. The supplier shall take over the replaced parts/ goods after providing their replacements and no claim, whatsoever shall lie on BRBNMPL for such replaced parts/ goods thereafter.
- **16.5.** In the event of any rectification of a defect or replacement of any defective goods during the warranty period, the warranty for the rectified/ replaced goods shall be extended to a further period of twelve months from the date such rectified / replaced goods starts functioning to the satisfaction of BRBNMPL.
- 16.6. If the supplier, having been notified, fails to rectify / replace the defect(s) within a reasonable period (or within the period, if specified in the SCC), BRBNMPL may proceed to take such remedial action(s) as deemed fit by BRBNMPL, at the risk and expense of the supplier and without prejudice to other contractual rights and remedies, which BRBNMPL may have against the supplier.

#### 17. Assignment

**17.1.** The Supplier shall not assign, either in whole or in part, its contractual duties, responsibilities and obligations to perform the contract, except with BRBNMPL's prior written permission.

#### 18. Sub Contracts

- **18.1**. The Supplier shall notify BRBNMPL in writing of all sub contracts awarded under the contract if not already specified in its tender. Such notification, in its original tender or later, shall not relieve the Supplier from any of its liability or obligation under the terms and conditions of the contract.
- $\textbf{18.2.} \ \textbf{Sub contract shall be only for bought out items and sub-assemblies}.$ 
  - **18.3.** Sub contracts shall also comply with the provisions of GCC Clause 5 ('Country of Origin'').

#### 19. Modification of contract

- 19.1. Once a contract has been concluded, the terms and conditions thereof will generally not be varied. However if necessary, BRBNMPL may, by a written order given to the supplier at any time during the currency of the contract, amend the contract by making alterations and modifications within the general scope of contract in any one or more of the following:
- (a) Specifications, drawings, designs etc. where goods to be supplied under the contract are to be specially manufactured for BRBNMPL,
- (b) mode of packing,
- (c) incidental services to be provided by the supplier
- (d) mode of despatch,
- (e) place of delivery, and
- (f) any other area(s) of the contract, as felt necessary by BRBNMPL depending on the merits of the case.

- 19.2. In the event of any such modification/ alteration causing increase or decrease in the cost of goods and services to be supplied and provided, or in the time required by the supplier to perform any obligation under the contract, an equitable adjustment shall be made in the contract price and/ or contract delivery schedule, as the case may be, and the contract amended accordingly. If the supplier doesn't agree to the adjustment made by BRBNMPL, the supplier shall convey its views to BRBNMPL within twenty one days from the date of the supplier's receipt of BRBNMPL's amendment / modification of the contract.
- **19.3. Option Clause**: By a suitable provision in the SCC, the Purchaser may reserve the right to increase the ordered quantity by 25% at any time, till final delivery date of the contract, by giving reasonable notice even though the quantity ordered initially has been supplied in full before the last date of Delivery Period.

#### 20. Price

**20.1.** Prices to be charged by the supplier for supply of goods and provision of services in terms of the contract shall not vary from the corresponding prices quoted by the supplier in its tender or during negotiations, if any, and incorporated in the contract except for any price adjustment authorized in the SCC.

#### 21. Taxes and Duties

- **21.1.** Supplier shall be entirely responsible for all taxes, duties, fees, levies etc. incurred until delivery of the contracted goods to BRBNMPL.
- **21.2.** Further instruction, if any, shall be as provided in the SCC.
- **22. Terms and Mode of Payment**: Unless specified otherwise in SCC, the terms of payments would be as follows:
- **22.1.** Unless otherwise specified in SCC, usual payment term is 100% on receipt and acceptance of goods by the Purchaser and on production of all required documents by the supplier.
- 22.2. For Domestic Goods: Unless otherwise specified in the SCC, payments to suppliers are usually made by account payee cheque or through ECS only.
- **22.2.1.** Where the terms of delivery is FOR dispatching Station, the payment terms, depending on the value and nature of the goods, mode of transportation etc. maybe 60% to 90% (as specified in SIT) on proof of dispatch and other related documents and balance on receipt at site and acceptance by the consignee.
  - **22.2.2.** Where the terms of delivery is CIF destination / delivery at site/FOR destination, usual payment term is 100% on receipt and acceptance of goods by the consignee and on production of all required documents by the supplier.
- **22.2.3.** Where goods to be supplied also need installation and commissioning by the supplier, the payment terms are generally as under:
  - (a) For a contract with terms of delivery as FOR dispatching station
  - i. 60% on proof of dispatch along with other specified documents
  - ii. 30% on receipt of the goods at site by the consignee and balance
  - iii. 10% on successful installation and commissioning and acceptance by the user department
- (b) For a contract with terms of delivery as CIF destination/ Delivery at site/FOR destination
- 90% on receipt and acceptance of goods by the consignee at destination and on production of all required documents by the supplier
- ii. 10% on successful installation and commissioning and acceptance by the consignee.
- 22.3. For Imported Goods: Unless otherwise specified in SCC, payments are made through an irrevocable Letter of Credit (LC).
- (a) Cases where Installation, Erection and Commissioning (if

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applicable) are not the responsibility of the Supplier -100 % net FOB/FAS price is to be paid against invoice, shipping documents, inspection certificate (where applicable), manufacturers' test certificate, etc.

- (b) Cases where Installation, Erection and Commissioning are the responsibility of the Supplier – 80% to 90% net FOB/FAS price (as specified in the SCC) will be paid against invoice, inspection certificate (where applicable), shipping documents etc. and balance within 21-30 days of successful installation and commissioning at the consignee's premises and acceptance by the consignee.
- (c) Payment of Agency Commission against FOB/FAS Contract — Entire 100% agency commission is generally paid in Indian Rupees after all other payments have been made to the supplier in terms of the contract.
- **22.4.** Unless specified otherwise in the SCC, the following general conditions will apply for payment to the supplier.
- **22.5**. The payment shall be made in the currency / currencies authorized in the contract.
- 22.6. The supplier shall send its claim for payment in writing as per Section XIX - "Proforma for Bill for Payments", when contractually due, along with relevant documents etc., duly signed with date, as specified in SCC and in a manner as also specified therein.
- **22.7.** While claiming payment, the supplier is also to certify in the bill that the payment being claimed is strictly in terms of the contract and all the obligations on the part of the supplier for claiming that payment has been fulfilled as required under the contract.
- **22.8**. The important documents which the supplier is to furnish while claiming payment are:
  - a) Original Invoice
  - b) Packing List
  - c) Certificate of country of origin of the goods from seller's Chamber of Commerce.
  - d) Certificate of pre-dispatch inspection by BRBNMPL's representative/ nominee
  - e) Manufacturer's test certificate

Performance/ Warrantee Bond

Certificate of insurance

Clean on Bill of lading/ Airway bill/ Rail receipt or any other dispatch document, issued by a government agency (like postal department) or an agency duly authorized by the concerned ministry/ department

Consignee's Certificate confirming receipt and acceptance of goods

Dangerous Cargo Certificate, if any, in case of imported goods.

Any other document specified.

- 22.9. While claiming reimbursement of duties, taxes etc. (like sales tax, excise duty, custom duty) from BRBNMPL, as and if permitted under the contract, the supplier shall also certify that, in case it gets any refund out of such taxes and duties from the concerned authorities at a later date, it (the supplier) shall refund to BRBNMPL, BRBNMPL's share out of such refund received by the supplier. The supplier shall also refund the applicable amount to BRBNMPL immediately on receiving the same from the concerned authorities.
- 22.10. In case where the supplier is not in a position to submit its bill for the balance payment for want of receipted copies of Inspection Note from the consignee and the consignee has not complained about the non-receipt, shortage, or defects in the supplies made, balance amount will be paid by the paying authority without consignee's receipt certificate after three months from the date of the preceding part payment for the goods in question, subject to the following conditions:
- (a) The supplier will make good any defect or deficiency that the consignee (s) may report within six months from the date of despatch of goods.

(b) Delay in supplies, if any, has been regularized.

(c) The contract price where it is subject to variation has been finalized.

(d) The supplier furnishes the following undertakings:

"I/We, \_\_\_\_\_ certify that It We have not received back the Inspection Note duly receipted by the consignee or any communication from BRBNMPL or the consignee about non-receipt, shortage or defects in the goods supplied. I / We agree to make good any defect or deficiency that the consignee may report within three months from the date of receipt of this balance payment or six months from the date of dispatch whichever is later.

#### 23. Delay in the supplier's performance

- 23.1. The time for and the date specified in the contract or as extended for the delivery of the stores shall be deemed to be the essence of the contract and the supplier shall deliver the goods and perform the services under the contract within the time schedule specified by BRBNMPL in the List of Requirements and as incorporated in the contract.
- **23.2.** Subject to the provision under GGG clause 28, any unexcused delay by the supplier in maintaining its contractual obligations towards delivery of goods and performance of services shall render the supplier liable to any or all of the following sanctions besides any administrative action:
  - a) imposition of liquidated damages,
  - b) forfeiture of its performance security and
  - c) Termination of the contract for default.
- 23.3. If at any time during the currency of the contract, the supplier encounters conditions hindering timely delivery of the goods and performance of services, the supplier shall promptly inform BRBNMPL in writing about the same and its likely duration and make a request to BRBNMPL for extension of the delivery schedule accordingly. On receiving the supplier's communication, BRBNMPL shall examine the situation as soon as possible and, at its discretion, may agree to extend the delivery schedule, with or without liquidated damages for completion of supplier's contractual obligations by issuing an amendment to the contract.
- **23.4.** When the period of delivery is extended due to unexcused delay by the supplier, the amendment letter extending the delivery period shall, inter alia contain the following conditions:
- a) BRBNMPL shall recover from the supplier, under the provisions of the clause 24 of the General Conditions of Contract, liquidated damages on the goods and services, which the Supplier has failed to deliver within the delivery period stipulated in the contract
- b) That no increase in price on account of any ground, whatsoever, including any stipulation in the contract for increase in price on any other ground and, also including statutory increase in or fresh imposition of customs duty, excise duty, sales tax or on account of any other tax or duty which may be levied in respect of the goods and services specified in the contract, which takes place after the date of delivery stipulated in the contract shall be admissible on such of the said goods and services as are delivered and performed after the date of the delivery stipulated in the contract.
- c) But nevertheless, BRBNMPL shall be entitled to the benefit of any decrease in price on account of reduction in or remission of customs duty, excise duty, sales tax or any other duty or tax or levy or on account of any other grounds, which takes place after the expiry of the date of delivery stipulated in the contract.
- 23.5. The supplier shall not despatch the goods after expiry of the delivery period. The supplier is required to apply to BRBNMPL for extension of delivery period and obtain the same before despatch.

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In case the supplier despatches the goods without obtaining an extension, it would be doing so at its own risk and no claim for payment for such supply and / or any other expense related to such supply shall lie against BRBNMPL.

#### 24. Liquidated damages

24.1. Subject to GCC clause 28, if the supplier fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, BRBNMPL shall, without prejudice to other rights and remedies available to BRBNMPL under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to the 0.5% percent (or any other percentage if prescribed in the SCC) of the delivered price of the delayed goods and/ or services for each week of delay or part thereof until actual delivery or performance, subject to a maximum deduction of the 10% (or any other percentage if prescribed in the SCC) of the delayed goods' or services' contract price(s). During the above mentioned delayed period of supply and / or performance, the conditions incorporated under GCC sub-clause 23.4 above shall also apply.

## 25. Custody and Return of BRBNMPL's Materials/ Equipment/ Documents loaned to Contractor

- 25.1. Whenever stores are required to be issued to the firm/contractor for fabrication or prototypes or sub-assemblies are issued for guidance in fabrication, these would be issued against appropriate Bank Guarantee as specified in SCC. In addition to the Bank Guarantee, appropriate insurance may be asked if specified in the SCC.
- **25.2.** All drawings and samples issued to the contractor in connection with the contract must be returned by him. Final payment will be withheld if this is not done, besides any other sanction deemed fit by BRBNMPL.

#### 26. Termination for default

- **26.1.** BRBNMPL, without prejudice to any other contractual rights and remedies available to it (BRBNMPL), may, by written notice of default sent to the supplier, terminate the contract in whole or in part, if the supplier fails to deliver any or all of the goods or fails to perform any other contractual obligation(s) within the time period specified in the contract, or within any extension thereof granted by BRBNMPL pursuant to GCC sub-clauses 23.3 and 23.4.
- **26.2.** In the event of BRBNMPL terminates the contract in whole or in part, pursuant to GCC sub-clause 26.1 above, BRBNMPL may procure goods and/ or services similar to those cancelled, with such terms and conditions and in such manner as it deems fit at the "Risk and Cost" of the supplier and the supplier shall be liable to BRBNMPL for the extra expenditure, if any, incurred by BRBNMPL for arranging such procurement.
- **26.3**. Unless otherwise instructed by BRBNMPL, the supplier shall continue to perform the contract to the extent not terminated.

#### 27. Termination for insolvency

27.1. If the supplier becomes bankrupt or otherwise insolvent, BRBNMPL reserves the right to terminate the contract at any time, 31.1. by serving written notice to the supplier without any compensation, whatsoever, to the supplier, subject to further condition that such termination will not prejudice or affect the rights and remedies which have accrued and / or will accrue thereafter to BRBNMPL.

#### 28. Force Majeure

28.1. In the event of any unforeseen event directly interfering with the supply of stores arising during the currency of the contract, such as war, hostilities, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine

restrictions, strikes, lockouts, or acts of God, the Contractor shall, within a week from the commencement thereof, notify the same in writing to the Purchaser with reasonable evidence thereof. Unless otherwise directed by BRBNMPL in writing, the supplier shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. If the force majeure condition(s) mentioned above be in force for a period of 90 days or more at any time, either party shall have the option to terminate the contract on expiry of 90 days of commencement of such force majeure by giving 14 days' notice to the other party in writing. In case of such termination, no damages shall be claimed by either party against the other, save and except those which had occurred under any other clause of this contract prior to such termination.

- **28.2.** Notwithstanding the provisions contained in GCC clauses 23, 24 and 26, the supplier shall not be liable for imposition of any such sanction so long the delay and/ or failure of the supplier in fulfilling its obligations under the contract is the result of an event of Force Majeure.
- **28.3.** In case due to a Force Majeure event BRBNMPL is unable to fulfill its contractual commitment and responsibility, BRBNMPL will notify the supplier accordingly and subsequent actions taken on similar lines described in above sub-paragraphs.

#### 29. Termination for convenience

- 29.1. BRBNMPL reserves the right to terminate the contract, in whole or In part for its (BRBNMPL's) convenience, by serving written notice on the supplier at any time during the currency of the contract. The notice shall specify that the termination is for the convenience of BRBNMPL. The notice shall also indicate inter-alia, the extent to which the supplier's performance under the contract is terminated, and the date with effect from which such termination will become effective.
- the contract for delivery and performance within thirty days after the supplier's receipt of the notice of termination shall be accepted by BRBNMPL following the contract terms, conditions and prices. For the remaining goods and services, BRBNMPL may decide: a.to get any portion of the balance completed and delivered at the contract terms, conditions and prices; and / or b. to cancel the remaining portion of the goods and services and compensate the supplier by paying an agreed amount for the cost incurred by the supplier towards the remaining portion of the goods and services.

29.2. The goods and services which are complete and ready in terms of

#### 30. Governing language

**30.1.** The contract shall be written in Hindi or English language following the provision as contained in GIT clause 2. All correspondence and other documents pertaining to the contract, which the parties exchange, shall also be written accordingly in that language.

#### 31. Notices

- 1.1. Notice, if any, relating to the contract given by one party to the other, shall be sent in writing or by cable or telex or facsimile and confirmed in writing, The procedure will also provide the sender of the notice, the proof of receipt of the notice by the receiver. The addresses of the parties for exchanging such notices will be the addresses as incorporated in the contract.
- **31.2.** The effective date of a notice shall be either the date when delivered to the recipient or the effective date specifically mentioned in the notice, whichever is later.

#### 32. Code of Ethics

(Wholly owned subsidiary of Reserve Bank of India)

RBNM P.O. Salboni, Dist. Midnapore (W), West Bengal, Pin Code 721132

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BRBNMPL as well as Bidders, Suppliers, Contractors, and Consultants under BRBNMPL contracts shall observe the highest standard of ethics during the procurement or execution of such contracts. In pursuit of this policy, for the purposes of this provision, the terms set forth below are defined as follows:

- (a) "Corrupt practice" means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;
- (b) 'Fraudulent practice" means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;
- (c) "Collusive practice" means a scheme or arrangement between two or more Bidders, with or without the knowledge of the Purchaser, designed to establish bid prices at artificial, non competitive levels; and
- (d) "Coercive practice" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract.
- (e) A particular violation of ethics may span more than one of above mentioned unethical practices.
- **32.1**. The following policies will be adopted in order to maintain the standards of ethics during procurement:
- (a) A proposal for award will be rejected if it is determined that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract in question.
- (b) A contract will be cancelled if it is determined at any time that BRBNMPL representatives/ officials have directly or indirectly, engaged in corrupt, fraudulent, collusive or coercive practices during the procurement or the execution of that contract
- (c) In case any individual staff is found responsible, suitable disciplinary proceedings should be initiated against such staff under the applicable government conduct rules. The existing provisions under the Indian law including the instructions of Central Vigilance Commission should be followed in this regard.
- (d) Firms or individuals shall be banned/ blacklisted after following due process, including declaring them ineligible, either indefinitely or for a stated period of time, to be awarded a BRBNMPL contract, if it at any time determines that they have, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, a BRBNMPL contract.

#### 33. Resolution of disputes

- 33.1. If dispute or difference of any kind shall arise between BRBNMPL and the supplier in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations. If the parties fail to resolve their dispute or difference by such mutual consultation within twenty one days of its occurrence, then, unless otherwise provided in the SCC, either BRBNMPL or the supplier may seek recourse to settlement of disputes through arbitration as per The Arbitration and conciliation Act 1996 as per following clause.
- **33.2. Arbitration Clause:** If both parties fail to reach such amicable settlement, then either party (the Purchaser or Seller) may within 21 days of such failure give a written notice to the other party requiring that all matters in dispute or difference be arbitrated

upon. Such written notice shall specify the matters which are in difference or of difference of which such written notice has been given and no other matter shall be referred to the arbitration in accordance with the conciliation and arbitration rules of International Chamber of Commerce {ICC}/United National Commission on International Trade Law (UNCITRL) by three arbitrators appointed in accordance with the procedure set out in clause below. The arbitration proceeding shall be held in New Delhi and shall be conducted in English language. All documentation to be reviewed by the arbitrators and/ or submitted by the parties shall be written or translated into English. Venue of arbitration shall be New Delhi. The arbitrator or arbitrators appointed under this article shall have the power to extend time to make the award with the consent of the parties. Pending reference to arbitration the parties shall make all endeavours to complete the contract/work in all respects and all disputes, if any, will finally be settled in the arbitration.

#### 34. Applicable Law

- **34.1**. The contract shall be interpreted in accordance with the laws of India.
- **34.2.** Irrespective of the place of delivery, or the place of performance or the place of Payments under the contract, the contract shall be deemed to have been made at the place from which the notification of acceptance of the tender has been issued.

#### 35. Secrecy

- **35.1**. The Contractor shall take all reasonable steps necessary to ensure that all persons employed in any work in connection with the contract, have full knowledge of the Official Secrets Act and any regulations framed thereunder.
- 35.2. Any information obtained in the course of the execution of the contract by the Contractor,: his servants or agents or any person so employed, as to any matter whatsoever, which would or might be directly or indirectly, of use to any enemy of India, must be treated secret and shall not at any time be communicated to any person.
- 35.3. Any breach of the aforesaid conditions shall entitle the Purchaser to cancel the contract and to purchase or authorise the purchase of the stores at the risk and cost of the Contractor, In the event of such cancellation, the stores or parts manufactured in the execution of the contract shall be taken by the Purchaser at such price as he considers fair and reasonable and the decision of the Purchaser as to such price shall be final and binding on the Contractor.

Yours faithfully,		
( Signature with da	) ate.	Sea
Name:		
	*****	

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### Section V: Special Conditions of Contract (SCC)

The following Special Conditions of Contract (SCC) will apply for this purchase. The corresponding clauses of General Conditions of Contract (GCC) relating to the SCC stipulations have also been incorporated below. These Special Conditions will modify / substitute / supplement the corresponding (GCC) clauses.

Whenever there is any conflict between the provision in the GGC and that in the SCC, the provision contained in the SCC shall prevail.

(Clauses of GCC listed below include a possibility for variation in their provisions through SCC. There could be other clauses in SCC as deemed fit).

S. No	GCC Clause No.	Topic	SCC Provision
1	8	Packing and Marking	As applicable
2	11	Transportation of Domestic Goods	Not applicable
3	12	Insurance	As applicable.
4	14	Incidental Services	Not applicable
5	15	Distribution of Dispatch Documents for clearance / Receipt of Goods	As applicable
6	16	Warranty Clause	As applicable
7	19.3	Option Clause	Not applicable
8	20.1	Price Adjustment Clause	Not applicable
9	21.2	Taxes and Duties	As applicable
10	22	Terms and Mode of Payments	As specified
11	24	Quantum of LD	As specified
12	25	Bank Guarantee and Insurance for Material loaned to Contractor	Not applicable
13	33	Resolution of Disputes	Clause 33.2 Place of arbitration proceeding shall be Kolkata in place of New Delhi.
14	36	Disposal / Sale of Scrap by Tender	Not applicable

Please read the relevant clauses before submitting the tender.

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### **Section VI: List of Requirements**

Sl. No.	Item Description	Quantity
1.	SUPPLY, INSTALLATION, CONFIGURE, TRAINING, CUSTOMIZATION, IMPLEMENT, GO-LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE (As per detailed Specifications in Section - VII)	01 No.

Scope of Work: The Scope of work includes Supply, Installation, Configure, Training, Customization, Implement, Go-Live and Support of Materials Management Module (ERP) along with Database at Presses located at Salboni, Dist.: West Midnapore, West Bengal and Mysore, Karnataka.

ERP Materials Management Module Reports Requirement				
Sl.No	Particulars Remark			
1	Requisition	Purchase		
2	Purchase Indents Purc			
3	Purchase Indents (ARS)	Purchase		
4	Tender – Enquiry	Purchase		
5	Comparative Statement	Purchase		
6	Purchase Order	Purchase		
7	Verbal Order	Purchase		
8	Non -Stock Work Order	Purchase		
9	Indent Control Register	Purchase		
10	Quotation / Tender Enquiry Register	Purchase		
11	Purchase Order Control Register Purchase			
12	Vendor Registration Form	Purchase		
13	List of Blacklisted Supplier	Purchase		
14	Goods Receipt Note	stores		
15	Material Receipt cum Issue slip	stores		
16	Material Return note	stores		
17	Gate Passes	stores		
18	Scrap Advice Note from User to Store	stores		
19	Loading Certificate	stores		
20	Scrap Register in Stores	stores		
21	GRN Ledger/Register	stores		
22	MRS Ledger/Register	stores		
23	MRN Ledger/Register	stores		

Sl.No	Particulars	Remarks
24	Gate Pass Register	stores
25	Inward Register	stores
26	Rejected Items Register	stores
27	Challan Register	stores
28	Register for Waste Disposed Off	stores
29	Chemical, oil and gases register	stores
30	For received items against purchase order-basic unit, taxes & other allied costs details of all costs should appear in item ledger report	stores
31	Purchase order details such as Ordered quantity, Received quantity, Accepted quantity, Rejected quantity, Balance quantity.	stores
32	Period wise GRN Details	stores
33	Period wise List of GRNs under inspection	stores
34	Period wise issue /MRIS Details	stores
35	Reports of rejected materials	stores
36	Provision for Item wise history about Receipt - issue - consumption details along with cuttent quantity & valuation.	stores
37	Annual Physical Verification Report - List of all Stock items (or as any selected Category) with Qty. & their Location	stores
38	Half Yearly Physical Verification Report - List of 'A' class items (consumption value exceeding a particular amount per annum.	stores
39	ABC analysis, fast moving – slow moving items, reports of items with location, Qty	stores
40	Location wise, from date to date, items wise, Item Value wise Item category wise report	stores
41	Forecasting of the Quantity & valuations for the coming year/months from the consumption pattern	Planning for Purchase & Stores
42	Receipt & Issue of Item Trends	Planning for Purchase & Stores
43	Trend model (smooth on upward or downward trend in demand based on a specified trend factor)?	Planning for Purchase & Stores
44	How many inventory items do you hold?	Planning for Purchase & Stores
45	Management reports (on-hand, planning, accuracy, status)	Planning for Purchase & Stores
46	Transaction reports	Planning for Purchase & Stores
47	Item inquiries - on-hand, planning, status, cycle count.	Planning for Purchase & Stores
48	Control inquiries - inventory valuation and cost information report	Planning for Purchase & Stores

Sl. No.	Parameters Required		
1	The concept of Item Master with unique code identifying, right from the stage of raising the purchase requisition by the user section / department.		
2	Details of division wise Budget validation with respect to various budget heads may be covered in requisition, e.g Spare/Consumable/ Fuel/Lub/Stationary/Service/capital etc.		
3	Provisions for adding specifications in Purchase requisition by user.		
4	The concept of Supplier Master with details like Address, Contact Details, PAN/VAT/CST/ST etc.		
5	Provision for doing Tendering/Enquiry and bidder evaluation manually outside the module, and generating the PO/WO within the proposed ERP-MMD module.		
6	Evaluation Criteria Selection: Item wise / Overall, L1 or H1.		
7	Provision for "Negotiated Rate" or "Final Rate"		
8	Provision for Split Order, Repeat Order, Option Clause type order, AMC / WO type order.		
9	Provision for Rate Contract and Scrap selling.		
10	Provision for Order amendment (amendment in Qty, rates, taxes, dates, term & conditions Etc)		
11	Provision for viewing Post Order activities like "Supply Schedule", "Quantity delivered/ pending", "Date of Delivery" etc.		
12	Provision for Overriding approval process by Higher or equivalent CFA.		
13	Provisions for adding terms & conditions, specification in the PO/WO.		
14	Provisions for copying the template of previous PO/WO/etc. for generating the new PO/WO/etc.		
15	Report generation with preview in each stage with provision for attachments.		
16	Provision for procurement of various items under CSR.		
17	All entries / correction done in the system should be traceable with concerned user. All the correction done in the system should be traceable.		
18	Future Provision for e-tendering.		
19	Licensing: Min 5 years license required for the inventory software. If the licensing is on user basis then cost for acquiring additional licenses.		
20	Scope of Work: The existing data is in tally. Data migration may be required by users of last three years		
21	Hardware: Necessary hardware required to operate the hardware shall be provided by BRBNMPL and the supplier has to specify the Hardware to be procured by BRBNMPL.		
22	Customisation: Software customization man hours may be included in the cost of software.  Additional customization cost in per man hour may also be asked from the party.		

SI. No.	Parameters Required	
23	It should be a Web browser Server client architecture with an user access through http web browsers, like Internet Explorer/ Google Chrome/Mozilla Firefox, etc. The software should be compatible to run on Windows 7 / Windows 8 / Windows10 or latest Operating Systems. Customization shall involve team members from BRBNMPL as well as from the project management team of the supplier.	
24	The vendor has to schedule back up configuration, as per the defined retention policy of BRBNMPL . The back Up should include incremental , periodical, cold and full back ups.	
25	Minimum 06 hard copies and softcopies of User & Administrative Manual should be provided. Complete documentation of overview, architecture, installation procedure, backup procedure etc. should be provided.	
26	The vendor has to configure authenticate access to software as User/ Operator / Administrator with corresponding user rights with password protection.	
27	Role based implementation of access control with built in user-wise audit log to track data modifications	
	All the formats and reports will be made as mutually agreed by BRBNMPL and Vendor.	
28	The software package should be able to generate the Complete and comprehensive set of relevant statutory reports to cater all reporting requirements.	
	Data Migration: Providing necessary formats to upload data is the responsibility of the vendor.  Data collection & providing the correct data is the responsibility of BRBNMPL	
29	Migration, data testing, data mining & data integrity is the responsibility of the vendor. Provision to import and export large amounts of data (Forms & Reports) directly from and to MS Excel , MS Word or from Tally	
30	Implementation and methodology: Supply and Installation of Software License in the name of BRBNMPL, Module wise updation and implementation	
31	Training: One batch admin level training and three batch of user level training at each site should be provided at BRBNMPL Training Facility. BRBNMPL shall decide the batch size. Soft copies of guided video and presentations for using the software to be provided.	
32	Payment Terms: Payment milestones may be finalized for Salboni and Mysore.	
33	SUPPORT & AMC: Suitable Support and AMC clause may be included. Suggested Warranty and support for one year. AMC shall start for a period of 5 yrs after warranty. AMC cost should not be less than 8% of package cost. AMC to include patch updates, version upgrades, reinstallation, backups restore, if required and minimum 20 man hour customization per year, free telephonic, email, technical support. The response time should be within four hours from the time of ticket raised. The vendor shall provide escalation matrix with all contact details. Any new module requirement during AMC period will be paid extra on mutually agreed terms.  SLA: a separate service level agreement will be executed during AMC period5 % of AMC price beyond resolution time shall be deducted from AMC payment	
	AMC payment shall be paid quarterly in arrears on submission of bill duly signed by dealing officer	

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- a. Required Terms of Delivery, Destination and preferred mode of Transportation:
- (1) F.O.R.BRBNMPL, Salboni inclusive of delivery as per the specifications above.

Unloading charges if any, at our site shall be borne by BRBNMPL.

Address: The materials are to be supplied to the following address:

The General Manager Bharatiya Reserve Bank Note Mudran Private Limited Salboni, Dist- Midnapore(West) Pin- 721 132, West Bengal

- b. The systems should be delivered & installed within 60 days at our site .Failure to supply at the quoted rate shall invite forfeiture of Security Deposit and Removal from the approved list of Vendors.
- c. Mode of Transportation: As desired by the bidders which should be in safe and secured manner. Copy of Purchase Order, delivery challan and tax invoice should accompany the material during delivery. The vehicle carrying the material should have all documents, including valid RC book, driver's license, etc.

BRBNMPL reserves the right to deny entry of any vehicles not having proper vehicle documents.

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### **Section VII: Technical Specifications** SPECIFICATIONS OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH **DATABASE**

	Scope Of Work: Supply, Install, Configure, Training, Customization, Implement, Go-live And Support Of Materials Management Module Along With Database.		
Sl.No.	Features	Detailed Specifications	
1	MM module Materials Management Module	BRBNMPL is looking for on premises MM module solution at both Mysore and Salboni separately. The approach taken is first implement Materials Management Module (MM) to cover the activities of procurement and Inventory management. After successful implementation of MM module, Finance and accounts module may be procured in future which should work with integrated manner with MM module.	
2.1		MM module OEM License for 15 named user e required for each location on MM module license for the Application software. (2 installations -one at mysore, one at salboni). Application Specific Full Use(ASFU) license for running Materials Management Module (MM) on Oracle database SE2 and Oracle Weblogic SE (15 named users)	
2.2	Licensing &	Initially 5 years License is required on yearly renewal basis for Materials Management Module (MM). It may be extended for future depending up0n the application software suitability vis a vis BRBNMPL requirements.	
2.3	Scope of Work	A set of 05 named user licences cost to be specified above 15 named user licences for increasing the number of user licence in <b>Part - A</b>	
2.4	- WOIK	The scope of work is exhaustive and inclusive of Supply, Install, Configure, Training, customization, testing and Implementation of Materials Management Module as per requirements mentioned below. The scope of work also includes data migration from existing Tally ERP9 software.	
2.5		If application software has a provision for development tool to generate or modify applications and reports, one license for each location is required.	
2.4	Software	The vendor shall provide all the necessary softwares required for successfully running of Materials Management (MM) Package, viz. Application Software, as required, with valid licenses. The valid licences shall be supplied in the name of BRBNMPL. Trial version or free version softwares shall not be used.  One Materials Management Package Software installation will be at BRBNMPL Mysore which will cater to Bangalore and Mysore Office connected on LAN. The other Software License will be installed at BRBNMPL Salboni server and will be used for salboni Office.	
3.1		The Software Supply, installations and configuration at Mysore and Salboni has to be done by the vendor by giving separate licenses.  The software should be capable of handling multiple offices with separate admin login, for each office.	
3.2		Necessary hardware required to operate the MM software shall be provided by BRBNMPL.  The vendor will be giving the detailed specification of the server after studying the BRBNMPL requirement and transaction volume vis a vis the ERP software to run MM module and also for later expansion to other Modules like Finance, maintenance etc., which will be procured by BRBNMPL.	

	The application should be accessible either through Web browser installed covering the
2.2	entire Materials management process.
3.3	Web based Server client architecture is required with an user access through http web
	browsers, like Internet Explorer/ Google Chrome/Mozilla Firefox, etc with different versions.
	If application software has a provision for development tool to generate or modify apps
3.4	and reports, one license for each location is required.
	Materials Management module should cover basic workflow of Purchase requisition →
	Request Quote → Quote processing→ Comparative statement→ Budget check→
	Financial approval for placing Purchase order — Purchase Order generation and
3.5	distribution→ Purchase order follow-up → Goods receipt → Stock movement→ Stock
	Labelling → Stock Issue against Material Requisition from Shop floor → Invoice
	Matching against Receipts → Stock maintenance through Automatic recouping System →
	Physical stock verification → Inventory Valuation.
3.6	The application navigation menu should be user friendly with easily understandable
3.0	naming tags.
3.8	The application screen/page should not weigh too much, which reduce the speed of screen
3.9	loading or transition.  The application to be supplied should work on Oracle.
3.10	The database support access should be given to BRBNMPL.
3.11	The application should have a detailed configurable fields in Item Master, Address Book etc
3.12	The application should have customizable screens to see only the required fields.
3.13	The application should have additional fields in each form in order to include any data
3.13	field to capture data.
3.14	The application should have regular support for fixing bugs, security patches and release
	feature updates from time to time.
3.15	The application user help details should be available within the login screen.
3.16	The application should have integrity reports to verify data integrity between the data fields updated in different tables.
2.17	Provision for Email alerts to the concerned employee when any documents generated
3.17	routes through approval route.
3.18	Provision to attach word, Excel, PDF documents.
3.19	Provision to export data in to Excel, Word, PDF.
3.20	Provision to assign role based access to various modules; applications; reports screens to
3.20	the users with login authentication.
3.21	The application reports should have provision to apply filters to fetch the selective data.
	Each document generated in the system viz, Purchase requisition, Purchase Order, Request
3.22	Quote, Material Request, Goods receipt note etc should have unique identity to
	differentiate Company, Location, Section, Fiscal year.
2 22	All the documents generated should have a provision to route through approval route.
3.23	Provision to define approvals based on Order value also required for financial approvals document.
	Provision to release / receive partial quantity from the previous document/order with an
3.24	option to close the previous order or to keep it open for next process.
	option to close the previous of the keep it open for next process.

3.25		Provision to print out the document with all the relevant details required at each stage. Generating report in PDF format first before printing is preferable.
3.26		Provision to reverse any document with all the required validations and updating the relevant data accordingly.
3.27		Provision to update / edit the created document with all the validations with a period control (how many days old records can be allowed to update).
3.28		Provision in all the documents required for transaction date and G/L date. Provision for Changing of transaction date and G/L date to be given.
4.1		Service support for application and database needs to supply by Vendor on yearly chargeable basis for renewals.
4.2		During service support the window should be available for 9 to 5 on BRBNMPL working days in a week.
4.3	Service	Document containing the table names, field names and & links need to be given to the users in details.
4.4	Support	Support should be available with a resolution time of problem solving within 4 hrs for critical issues and 8 hrs for normal issues from the time of Ticket raised.
4.5		Support should include fixing bugs, user-friendly feature enhancement, application stability patches.
4.6		Support should also include both remote access of the server and on premises troubleshooting as and when required.
5.1		Software customization upto <b>100 man</b> hours shall be included in cost of software.  Additional customization to suit the variety of parameters as per the needs and requirements of BRBNMPL, if necessary shall be done as per the hourly rate quoted. Subject to a ceiling of maximum Rs.5000 in each case.
	Customization	Payment towards customization effort (over & above 100 hours during implementation or over & above 20 hours per year during AMC) shall be paid only after successful implementation & acceptance by BRBNMPL.  Extra customization per man hour rate should be quoted in price bid - Part - C valid till accompletion of AMC possiod.
5.2		Customization shall include change in existing form/report/new additions/deletions/new forms/ new reports as approved by CRF (Change request form) committee  The CRF committee shall involve team members from BRBNMPL as well as from the project management team of the supplier.  The supplier shall assess CRF describing exact requirement and manhour involved in such customization. the CRF will be approved by BRBNMPL only after such approval the customization shall be carried out.
6.1	Basic Structure and requirements	The software package shall be complete in all respect cover workflow of Purchase requisition, Request Quote, Quote processing, Comparative statement, Budget check, Financial approval for placing Purchase order, Purchase Order generation and distribution, Purchase order follow-up, Blanket/Part Order, Goods receipt, Stock movement, Stock Labelling, Stock Issue against Material Requisition from Shop floor, part Issue, Part Receipt, Invoice Matching against Receipts, Stock maintenance through Automatic recouping System, Physical stock verification, Inventory Valuations, Return of materials, Rejections, Different Report and required all Masters.

6.2		The vendor has to schedule back up configuration, as per the defined retention policy of BRBNMPL. The back Up should include incremental, periodical, cold and full back ups. The procedure to take the backup and its restoration should be demonstrated to BRBNMPL employees.
6.3		All functionality of the software package should be demonstrated to BRBNMPL through proper administrative training sessions, during handing over and final acceptance.  Handing over to BRBNMPL for Tables, Fields for data corrections as & when required.
6.4		The vendor has to configure authenticated access to software as User/ Operator / Administrator with corresponding user rights with password protection.
6.5		The MM Package Software shall be reliable, user friendly & easy to operate with customized menu names.
6.6		The vendor shall provide detailed day today operational training for administrative & user level for day-to-day operations.
6.7		Role based implementation of access control with built in user-wise audit log to track data modifications
6.8		All the formats and reports will be made as mutually agreed by BRBNMPL and Vendor. The software package should be able to generate the Complete and comprehensive set of relevant statutory reports to cater all reporting requirements.
6.9		Provision to import and export large amounts of data (Forms & Reports) directly from and to MS Excel, MS Word. PDF format should be available.
6.10		Future extension & integration with Finance Module
7.1		Create, Edit ( selective authorization), Export, print Unique Items with Item details in Item master with vendor part number, Engineering part no., UOM etc
7.2		Create, Edit ( selective authorization), Export, print of Unique Supplier with Supplier details like PAN/VAT/GST/CST/ST etc. in Supplier master
7.4		Create, Edit ( selective authorization), Export, print UOM & Conversion upto 5 digits
7.5		Create, Edit ( selective authorization), Export, print Cost Rule
7.6	Masters	Create, Edit ( selective authorization), Export, print Budget Rule
7.7		Create, Edit ( selective authorization), Export, print Standard Deductions
7.8		Create, Edit ( selective authorization), Export, print Other masters
7.9		Create, Edit ( selective authorization), Export, print Location Master ( sections/ division/ departments)
7.10		Create, Edit ( selective authorization), Export, print Stores Location Master ( row, shelf, bin)
8.1		Search option from any ways : Start, End & Middle
8.2	Basic Setups	Link & fetching option where items are already available for Items, Supplier, Creditor & Debtor details will come automatically: like When enter Emp No Emp name & Designation should come automatically & vice versa

8.3		Categorization of Items as per Requirement (Asset -Non Assets, Useage, Valuation, Budget Head, Etc)
8.4		Export , Sort ,Filter & print options for Indents , all types of Purchase Orders, Transactions - Receipts & Issues, Gate Pass, Material Return Note, GRN, Rejected Items & Supplier History details, Reports
8.5		Setup For Reorder point, safety stock, lead time etc.
8.6		View on-hand and available-to-transact quantities for a given item during a transaction
8.7		Easy way search , Print , Export option , customized nomenclature
8.8		Transfer of material between branch offices of Mysore - Salboni - Bangalore
9.1	Data Migration	Migration of existing Item master data, Vendor master and all other masters, should be done by the vendor  Providing necessary formats to upload data is the responsibility of the vendor.  Migration, data testing, data mining & data integrity is the responsibility of the vendor.
9.2	-1 <b>g</b>	The Data migration minimum requirement is from 01 April 2016 from TallyERP9
10.1		Supply and Installation of Software License tobe in the name of BRBNMPL.
10.2		The vendor has to understand BRBNMPL process and map the same to the MM package as per BRBNMPL practice
10.3	Implementati	The vendor along with BRBNMPL has to test the MM package for tranaction quantity & valuation correctness and the correctness of reports.
10.4	Methodology	Setting up of Approval routing.
10.5		Programming test, debuging, correcting, detailed training to the users and administrator.
10.6		The vendor has to configure authenticate access to software as User/ Operator / Administrator with corresponding user rights with password protection.
		One batch admin level training and three batch of user level training at each site should be provided at BRBNMPL site office / at each location. BRBNMPL shall decide the batch size.
11	Training & Documentation	Soft copies of guided video and presentations for using the software to be provided by the vendor.  Minimum 04 hard copies and softcopies of User & Administrative Manual should be provided in each site.  Complete documentation of overview, architecture, installation procedure, backup procedure etc. should be provided.

12.1		Final Acceptance test will be done by feeding 30 days / 01 month's data in to the system, reversing some documents, deleting some documents, modifying some documents. The data integrity reports checked and data valuation checked in reports.
12.2	FAT & FAC	Simultaneously, stress test also will be done to assess the speed, same application accessed at a time from simultaneous logins and number of sessions handling by the system.
12.3		Go live will be allowed after successful FAT (Final Acceptance Test). FAC (Final Acceptance Certificate) will be issued only on successful completion of FAT and no pending issues or deliverables.
13.1	Project Scheduling Vs Payment Milestone	Each location wise Mile Stone:  1st Milestone: Supply of necessary applications and database & related softwares; installation and hardware configuration at BRBNMPL Salboni / Mysore  2nd Mile Stone: Application & Database setup, Localisation, data Migration (01 April 2016 from TallyERP9) and processing and data Transactions & Testing for data correctness & Integrity, data validation, System checking.  3rd Mild Stone: Generation of all type of Reports including statutory reports and continuous transaction for one month, Application Stability & Stress test and GO Live.  4th Mile Stone: Application Stability, Correctness of all types Reports with correct quantity & valuations and continuous transaction after one month of Go Live.
13.3	Willestone	Each location wise Payment: Payment - 1st Mile Stone- (40% of Part A)/2 Payment - 2nd Mile Stone - 30% of Part A)/2 Payment - 3rd Mile Stone - 20% of Part A)/2 Payment - 4th Mile Stone - 10% of Part A)/2 SD in the form of BG for 5 years - 10% of overall cost (Part A + Part B).
14	Evaluation  While technical evaluation, the vendor will have to demonstrate the software / promeeting to the BRBNMPL technical evaluation committee, if required. The decision technical evaluation committee will be final and binding.  Technically Qualified L1 bidder shall be decided based on overall price qualiculating AMC charges.  Pre-Bid meeting outcome will also be a part of Evaluation.	
15.1	SUPPORT & AMC	The price quoted in <b>Part A</b> shall include the warranty and support till successful implementation and operationalisation of the package.  Accordingly AMC shall start on or after successful implementation and operationalisation of the package for a period of 5 yrs.  AMC cost should <b>be quoted in Part - A.</b> AMC shall include patch updates, version upgrades, reinstallation, backups restore, if required and minimum 20 man hour customization per year.  Free telephonic, email, technical support, (Online support & version upgrade including Govt. statutory norms), Patch Updates, revision of user manual, site visit, if required, .  The response time should be within four hours from the time of ticket raised.  Support should be available with a resolution time of problem solving within 4 hrs for critical issues and 8 hrs for normal issues from the time of Ticket raised.  The vendor shall provide escalation matrix with all contact details.  Customisation over and above 20 man hours per year will be paid extra as per the rate quoted in the <b>Part - C</b> (to quoted for next five years).

15.2		AMC period shall start after issuance of FAC effective date (Final Acceptance Certificate).  A period of 5 years AMC shall be decided and separate agreement shall be signed by both the parties as per the rates quoted. AMC shall be renewable on yearly basis based on satisfactory performance
15.3		Response time: 4 hours from the time of Ticket raise.  Service Time: 9 Hrs. to 18 Hrs.  Service Days: Monday to Saturday or site wise BRBNMPL working days Resolution time: 12 Hrs.  SLA: a separate service level agreement will be executed during AMC period 0.5% of AMC price beyond resolution time shall be deducted from AMC payment AMC payment shall be paid quarterly on submission of bill duly signed by the dealing officer.
16	BRBNMPL General Flow	Materials Management module should cover workflow of Purchase requisition → Request Quote → Quote processing→ Comparative statement→ Budget check→ Financial approval for placing Purchase order→ Purchase Order generation and distribution→ Purchase order follow-up → Goods receipt → Stock movement→ Stock Labelling → Stock Issue against Material Requisition from Shop floor → Invoice Matching against Receipts → Stock maintenance through Automatic recouping System → Physical stock verification → Inventory Valuation.
17	Inventory valuation	Currently BRBNMPL follows weighted average costing method for Inventory valuation. However, provision should be there for FIFO/LIFO also. Fiscal year wise document numbers should be generated. Fiscal year closing balances to be brought forwarded as opening balance for next financial year.
18.1		Requisition: Provision to Indent materials (Unique Indent Nos.) from various sections to Purchase dept & stores & Print Report through web based portal provision to Edit / amend the requisition with selective administrative power. Provisions for adding terms & conditions, specification in the PO/WO.
18.2		Purchase requisition- Provision to generate Purchase requisition for material sourcing from Local Vendor and Foreign County Vendor and goes through approval route and showing the Budget availibility.
18.3	Purchase	Request Quote- Provision to generate request quote from Purchase requisition / Automatic recouping system collecting the details from Purchase requisition. Selection of vendors from the registered vendors. Provision to show venders based on earlier purchase. Request quote print out and dispatch through Mail/email.
18.4		Quote Processing- Provision to capture the details of Quote processing which includes tender box opening on the specified date in presence of committee. Offers undergoes either single part evaluation which includes both technically suitability of the item offered and Price along with taxes or two part evaluation where in technical suitability assessed in first part and price will be evaluated only for technically qualified parties in part two. Evaluation Criteria Selection: Item wise / Overall, L1.
18.5		Comparative Statement-Provision to generate comparative statement from the inputs given from quotes received and accepted. It should indicate Lowest bid and allow only that record available for generating financial approval document. Provision for Entering Remarks should be available.

LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE

BHARATIYA RESERVE BANK NOTE MUDRAN (Pvt) LIMITED
(Wholly owned subsidiary of Reserve Bank of India)
RBNM P.O. Salboni, Dist. Midnapore (W), West Bengal, Pin Code 721132

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18.6	Budget check- Provision for Entering Budget amount in respective heads and Provision for checking Budget amount availability in Requisition, for taking financial approval to place Purchase order.
18.7	Provision for "Negotiated Rate" or "Final Rate"
18.8	Provision for Rate Contract and Scrap selling.
18.9	Provision for Order amendment (amendment in Qty, rates, taxes, dates, term & conditions Etc).
18.10	Provision for viewing Post Order activities like "Supply Schedule", "Quantity delivered/pending", "Date of Delivery" etc.
18.11	Provision for Overriding approval process by Higher or equivalent CFA.
18.12	Provisions for copying the template of previous PO/WO/etc. for generating the new PO/WO/etc.
18.13	Future Provision for e-tendering or Integrating with E-tendering software
18.14	Financial approval for placing Purchase order- Provision to generate financial approval document and routed through approval route (4 -5 levels). After Financial approved the document should be available for Purchase Order generation.  Provision for ammend /add/delete the list of approver(s).  Provision for delegation of power in approval routing.
18.15	Purchase Order generation and distribution- Provision to generate Purchase Order from Financial approved document and adding specifications or and additional information as attachments & Diagrams (large documents) by the users.  Provisions for adding terms & conditions, specification in the PO/WO.  Print provision for Final Purchase Order document is needed which can be sent either through Hard copy or by soft copy by Email.
18.16	Purchase order follow-up – Provision to generate reminder; based on periods specified in Purchase Order and - if necessary - automatically print the reminders or expedite at the predefined intervals. It should also provide with an up-to-date status of all purchase requisitions, quotations, and purchase orders
18.17	Requisition - Purchase Summary : A summary from Requisition to Quote to PO and Delivery status in along with Dates, Quantity value must be provided.
18.18	Blanket / Partial Purchase Order: Provision for Blanket / Partial Purchase Order required and auto Follow up & details status summery Provision for Split Order, Repeat Order, Option Clause type order, AMC / WO type order.
18.19	Goods receipt - Provision to receive Materials against Purchase Order by capturing the details like Gate entry number and date, Delivery Challan, Invoice etc. Restriction is required on the quantity and price mentioned in the Purchase Order while receiving material. Print out provision for Good Receipt note with all the relevant details. Provision to accept materials directly into Stock or accepting after quality inspection of the material required. Provision also required to accept materials without purchase order for some special cases.
18.20	Provision required for partial acceptance or partial rejection is required.
18.21	Foreign currency conversion provision to Rupees during purchase & Vice versa

18.22		Provision to raise Purchase Order against quotation, Purchase Order against Tender, Raise Purchase Verbal order, Import purchase order, Raising Work Orders against tender/quotation & Print Report.
18.23		Edit / Amend : Provision to Edit / Amend Purchase Order Items nos, Quantity, value, supplier name, dates, Attachment etc for selective users with special permission required with the logs of change to keep.
18.24		Capturing EMD and Bank Guarantee details.
18.25		Details related to import purchases, LC, BG may be captured in the system.
18.26		Cost rule definition – Possibility of Defining freight at actuals. Cost rule at purchase order level is required. The finance ledger should be updated on final acceptance of the material.
18.27		Vendor development, registration and performance evaluation related data, quality, Timely delivery, Discounts etc need to be captured into the system.
19.1		Stock movement - Provision to Receive the Accepted Stock into preferred and predefined location, bin and auto assigning Lot number.  Provision to Accept / Reject / keep on Hold / Partial acceptance of the Inward Stock General Ledger up dating based on the category of the material after accepting in to stock.
19.2		Possibility of inspection of material before accepting. Capturing of inspection remarks and details of inspection employee.
19.3		<b>Stock Labelling</b> - Label generation and print out for the lots accepted with relevant details of Goods receipt. Provision for label printing in the form of Barcode or RFID tag writing is desirable.
19.4		Receiving of materials in stores aginst Purchase Order
19.5		Receiving of materials in stores Without Purchase Order
19.6		Foreign currency conversion to Rupees during Receipt of Goods & also during Return
19.7	Inventory	GRN (Goods Receipt Note) & Print Report
19.8		Material entry at Gate – to be captured through one more data entry field for the purpose of capturing data in security inward.
19.9		Stock Issue against Material Requisition from Shop floor - Provision to generate and print Material requisition in the system from various internal sections.  Validations on Item quantity requested & stores stock quantity required. Stock issue should be done against Material requisition. Similar provision also required to transfer the material from Stores to Sections.  Issuing of materials againts Indents (Item nos & Qty to Populate automatically from Indents).  Provision also required to raise requision without Stock Quantity validation in Stores.
19.10		The request from the User section for material from stores and subsequent issue of the material by Stores against the requisition.
19.11		Provision for validation of not allow negitive quantity issue.

19.12		Invoice Matching against Receipts - Provision to Match the Invoice amount (value & quantity) against the Goods received and accepted into the stock. Variances generated in terms of final Value needs to be updated to the concerned Lot value. Emphasis required on this variance handling as it effects the final Inventory valuation.
19.13		Stock maintenance through Automatic recouping System (ARS)- Provision to define Reorder levels and generate Automatic purchase requisition on set frequency is required depending upon the Issue frequency & stock availability.  Replenishment Planning - Automatic recuping system (ARS) should be generated through the system taking into account of the available stocks in the Stores and individual sections and average historical issure & receipt quantity.
19.14		<b>Physical stock verification</b> - Physical stock verification with Cycle count reports, adjustment approvals required.
19.15		Inventory Valuation - Inventory valuation reports for a period based on weighted average / FIFO costing showing Opening stock with value, receipts quantity with value, Issue quantity with value and closing quantity with value. Inventory valuation reports on a particular closing date it may be current date or any back dated. Provision for From date to date required.
19.16		For received items against PO - basic unit, taxes & other allied costs details should SHOW in Item ledger
19.17		<b>Posting period</b> – Provision to define posting period based on company, fiscal year, period. Also provision to open and close periods to control posting documents.
19.18		After complete issue of items, closing balance quantity and valuation should show "0"
19.19		For all the items & Different Item groups for a particular selected period.  Opening value + receipt value - issue value = equal to closing value.
19.20		For every items & every category groups, Opening Qty + receipt Qty - issue Qty = equal to closing Qty. for a particular selected period.
19.21		Provision for Stock and non stock item classification.
19.22		The provision to receive the material against the rejected items as replacement from the same supplier.
19.23		Trial balance to show both Consumption account entry and purchase account entry.
19.24		Provision for easy tracking from an Indent till payment Indent wise, Supplier wise, Item wise
19.25		Provision for Item wise history about Receipt - issue - consumption details along with current quantity & valuation.
20.1		Provision for Return of materials through Material Return Note required
20.2	Material	Material is returned from the user section in cases of excess material not consumed against a requisition .
20.3	Return	The material sent for rework against Gatepass has to update inventory while sending material out.
20.4		The provision to receive the material against OutSide rework (Roller Re-rubberisation, Out side repair. rework)Also partial Receipt.

20.5		Scrap Material handling work procedures		
21	Provision for Indenting & Ordering Not Stock Items (e.g. Work Orders for Bus service, Canteen other Civil activities etc.) - Budget Checking - Recording partial activity Quantity and partial payment for the same. Provision for checking for the Ordered activities and Total payments. Provision to show the Balance Quality (Ordered Qty - Actual Work Done qty) and Balance Payment valuation (Ordered amount - Actual Work Done amount) for the same.			
22.1		All saved changes are recorded for detailed reporting on the following:		
22.2		Which field was changed?		
22.3		Who changed it?		
22.4	Auditing	The old value and the new value;		
22.5		The date and time when it was changed.		
22.6		All entries / correction done in the system should be traceable with concerned user. All the correction done in the system should be traceable.		
22.7		Should produce logs for audit trail		
23.1		The full history of every login attempt should be recorded, showing reasons for login failures and password changes.		
23.2	Sagravita	The system should give full audit trail of all changes and activities.		
23.3	Security	Every action should be recorded for detailed audit reports.		
23.4		Full history of every period is stored separately and can be recalled at any time.		
24.1		Reports Shall be legible, with redable font size, page layout & easy to understand format		
24.2		Email or publish Documents to vendors		
24.3	Report Generation	Export reports to Microsoft Excel, PDF or attach them to emails.		
24.4		All the reports generated should have a customisable layout with an option to insert company logo/ letterhead		
24.5		Report generation with preview in each stage with provision for attachments.		
24.6		Reports must be in Bi-lingual (English & Hindi)		

24.7		Provision to Give ISO no ( a fixed Number for a particular type of Report)
24.8		Reposts should be open - filtering from to date, and selction provision should be there
24.9		Graphs, Bar chart may be provided for ease understanding.
24.1		All the formats and reports will be made as mutually agreed by BRBNMPL and Vendor.
24.1		The software package should be able to generate the Complete and comprehensive set of relevant statutory reports to cater all reporting requirements.
25.1		Provision to attach large specifications, drawings (such as Microsoft Word documents, scanned files, Microsoft Excel files) to any record in the system to ensure easy access to complete electronic records required.
25.2	Content Management	All uploaded documents are stored within the database, so they're secured and backed up and to be retreaved easily
25.3	Publish forms and policies	Share formats of various forms to employees
25.4	poneres	Publish Purchase policies, DOP, various taxes etc.
25.5		Receive all the latest statutory updates regularly to ensure fully compliant.

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(Wholly owned subsidiary of Reserve Bank of India)

RBNM P.O. Salboni, Dist. Midnapore (W), West Bengal, Pin Code 721132

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## Section VIII: Quality Control Requirements

# COMPLIANCE STATEMENT FOR SUPPLY OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE

[Bidder shall fill the following format and submit along with Techno-commercial bid.]

SI No.	Parameters	Required Specifications	Offered Parameter	
1.	Price Bid to be submitted against the Tender	Price bid is to be submitted exactly as per the prescribed format with no conditions /counter conditions.	format with YES	
2.	EMD is to be submitted in the form of Demand Draft/Banker's cheque /FD for an amount of Rs.1,60,000/-		YES	
3.	Cost of Tender form, Rs 500/- [if downloaded from website]; in the form of DD is to be submitted along with Techno-commercial bid.  Rs. 750/-[if purchased from BRBNMPL] in the form of DD is to be sent with a request letter.		YES	
4.	Payment terms as per the tender conditions is accepted		Accepted	
5.	Requirement of Quantity  We understood that the requirement of quantity mentioned in the tender is only indicative and BRBNMPL reserves the right to increase or decrease the quantity depending upon their actual requirement.		Accepted	
6.	Delivery , Installation , Configure, Training etc.,  As per Tender Conditions  As		Accepted	
7	Warranty & CAMC	Shall be under one year replacement warranty from the date of acceptance. After warranty, the system should be under five year Comprehensive AMC.	Accepted	

MANDATORY DETAILS: To be furnished [please attach the copies]

PAN No.	GST No.

Annual Report (Profit & Loss A/c & Balance Sheet ) for last 3 years ending 31/03/2017:

Financial Year	Turn over	Profit/Loss	Net Worth
2014-15			
2015-16			
2016-17			

(Please enclose self-certified copies of documents pertaining to the Annual Report (Profit & Loss A/c & Balance Sheet ) for last 3 years ending 31/03/2017 as proof)

Yours faithfully,		
(	)	Seal
Name		
Signature with date.		

## Note:

Techno-commercial bid <u>with out</u> Copies of documents in support of eligibility criteria etc. as mentioned in tender, EMD amount, cost of tender form, Compliance Statement etc., is liable to be rejected.

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### Section IX: Qualification / Eligibility Criteria

The prospective supplier should be bonafide, experienced, technically competent, resourceful and financially sound to carry out the assigned order.

Bidder Firm shall be a Manufacturer / Dealer / Distributor of the item.

Item Categories	(i) Non-Security Items
	Bidder Firm should have manufactured/supplied at least <b>ONE MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE</b> with value not less than <b>Rs. 24 Lakhs</b> in any one year during last five years ending on 31.03.2017.
Experience & Past Performance	[Supply order copies and Invoice/Challan copies to be submitted in proof of the above. All experience, past performance related / data should be certified by the authorized signatory of the bidder firm. The credentials regarding experience and past performance to the extent required as per eligibility criteria submitted by bidder should be certified from the parties for whom work has been done.]
	Average Annual Turnover of the Bidder firm during last three years ending 31.03.2017 should be more than <b>Rs.24 Lakh</b> . (Balance sheet and Profit & Loss Accounts for the specified years certified by the authorized person of the Bidder firm to be submitted)
Financial Standing	Bidder Firms should not have suffered any financial loss for more than one year during the last three years ending 31.03.2017
	The net worth of the firm should not have eroded by more than 30% in the last three years ending 31.03.2017

### Note:

- a. All financial standing data should be certified by the authorized person of the Bidder firm.
- b. All Experience, Past Performance / Capability related Data should be personally certified by the authorized person of the Bidder firm.
- c. Credentials in support of the above, i.e., Copy of Contracts or Financial standings through Profit and Loss Account or Balance Sheet or Annual Report, etc., of previous years as stated should be submitted along with the technical bid.
- d. The firm should give a declaration and confidentiality statement as per Annexure A that they have not been blacklisted/ debarred by BRBNMPL/Government of India in the past 5 years ending as on date.
- e. The Tenderer should be registered under GST.
- f. Copies of valid Certificates / Documents related to GST Registration, PAN and Professional Tax Registration Certificate etc., to be provided along with the Bid.

Bidder to furnish stipulated documents is support of fulfillment of qualifying criteria. Non-submission or incomplete submission of documents may lead to rejection of offer.

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Annexure-A

# **Confidentiality Statement**

"The information, which is contained in this document will not, in whole or in part be reproduced, transferred to other documents/electronic media or disclosed to others without written consent of BRBNMPL". Bidder shall also undertake to maintain secrecy, exclusivity and confidentiality of the high security currency printing environment of BRBNMPL.

Yours faithfully	,	
(	)	Seal
Name		
Signature with	date	
	<u>Dec</u>	<u>claration</u>
•	IPL / PSU/ Gove	n has not been blacklisted / debarred rnment of India in the past 5 years
Yours faithfully	,	
(	)	Seal
Name		
Signature with	date	

(Wholly owned subsidiary of Reserve Bank of India) M.P.O. Salboni, Dist. Midnapore (W), West Bengal, Pin Code 721

RBNM P.O. Salboni, Dist. Midnapore (W), West Bengal, Pin Code 721132 <u>TENDER DOCUMENTS OF ENQUIRY NO.</u>

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## Annexure-B

## (Authorization form for encashment of Fixed Deposit)

(To be submitted to M/s Bharatiya Reserve Bank Note Mudran Pvt. Ltd. Salboni in Original)

То	
The Branch Man	ager
	<del></del>
Dear Sir,	<del></del>
Sub: Authorizati	on for Encashment of Fixed Deposit
Ref: Fixed Depos	it Receipt No, Dated:for Rs as EMD.
unconditionally Bharatiya Reserv	, (name of the bidder as appearing in FD) authorize you to encash the above referred Fd and pay the amount to M/s re Bank Note Mudran Pvt. Ltd., Salboni if it is requested by them, without seeking the whatsoever in this regard.
Thanking you, Yours faithfully,	
(Authorized sign	nature with stamp)
Name :	1/
Designation :	
Contact No.	
Date :	
Place ·	

cc: Branch Manager of the issuing bank - For information and necessary action

(Wholly owned subsidiary of Reserve Bank of India)

RBNM P.O. Salboni, Dist. Midnapore (W), West Bengal, Pin Code 721132

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# **Section X: Tender Form**

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To BHARATIYA RESERVE BANK NOTE MUDRAN PRIVATE LIMITED (Wholly owned Subsidiary of Reserve Bank of India) Note Mudran Nagar, Salboni, Midnapore (West) West Bengal PIN - 721 132

### Ref: Your Tender document No.048/SAL/PUR/2017-18 dated 15/09/2017

- 1. We, the undersigned have examined the above-mentioned tender enquiry document, including amendment no. -----, date\_\_\_\_\_\_ (if any), the receipt of which is hereby confirmed. We now offer to supply and deliver..."Materials Management Module (ERP) along with Database" (description of goods) in conformity with your above referred document, as shown in the price schedule(s), attached herewith and made part of this tender.
- 2. If our tender is accepted, we undertake to supply the goods/services and perform the services as mentioned above, in accordance with the delivery schedule specified in the List of Requirements.
- 3. The price schedule(s), attached herewith [Section XI] is submitted.
- 4. We further confirm that, if our tender is accepted, we shall provide you with Security Deposit which is 10% of the total value of the tendered item as mentioned in terms of tender conditions above. This amount shall act as a performance guarantee and shall be retained after expiry of the guarantee period of the delivered items [supply].
  - 5. I confirm that if successful, I shall supply Materials Management Module (ERP) along with Database exactly as per your technical specifications and sample. I understand that if I do not supply the right material if order is placed, it shall be rejected and BRBNMPL reserves the right to initiate action as per extent rules shall be taken including cancellation of order and forfeiture of Security Deposit.
- 6. I declare that I have understood the item and I shall supply material of the exact specification.
- 7. We confirm that our firm is Manufacturer/Dealer/Distributor of the tendered item.
- 8. We confirm that our firm is not blacklisted or debarred by BRBNMPL /any PSU/Govt. Departments.
- 9. We confirm that the quoted prices will remain firm and there would not be any price escalation during the supply period.
- 10. We also confirm that we abide by all the tender conditions and we do not have any counter conditions.
- 11. We agree to keep our tender valid for acceptance for a period upto as required in the above Section V Special Conditions of Contract, or for subsequently extended period, if any, agreed to by us. We also accordingly confirm to abide by this tender upto the aforesaid period and this tender may be accepted any time before the expiry of the aforesaid period.
- 12. We further understand that you are not bound to accept the lowest or any tender you may receive against your above-referred tender enquiry.

Dated this	day of	
For & on behalf of	-	
(Signature with da	te)	

(Name and designation)

Duly authorized to sign tender for and on behalf of

(Wholly owned subsidiary of Reserve Bank of India)

RBNM P.O. Salboni, Dist. Midnapore (W), West Bengal, Pin Code 721132

TENDER DOCUMENTS OF ENQUIRY NO.

048/SAL/PUR/2017-18 FOR SUPPLY, INSTALLATION, CONFIGURE, TRAINING, CUSTOMIZATION, IMPLEMENT, GO-LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE

### **Section XI: Price Schedule**

# PROFORMA OF PRICE BID FOR SUPPLY, INSTALLATION, CONFIGURE, TRAINING, CUSTOMIZATION, IMPLEMENT, GO-LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE

F	rom:						Da	te	
N	<i>I</i> I/s								
T B	o 'he General Manager, RBNMPL,P.O.RBNML alboni - 721 132.								
Г	Pear Sir,								
R	ub: Part II - Price Bid for Supply, Installation Module (ERP) along with Database lef: Your Tender Enquiry No 048/SAL/PUR/20 We have received your tender enquiry cited and art-A:	)17-18, d	ated 15,	/09/2017					
<u> </u>	Item Description	Unit	Qty	Basic	GST	Freight,	Net Rate	Total Price (inclusive of	,
il. Io	nem Destription	01110	αιγ	Rate	@%	Insurance & other charges, if any,	per Unit	all Taxes )	
		Α	В	С	D	E	F=C+D+E	G = F X B	
L	Software Cost (with 15 Named Users)  a. Server License / product cost (For installation of two server licenses, one each at BRBNMPL Salboni & Mysore locations.)	Each	1						
	b. End User Licenses	Nos.							
	Note: Software Package to be provided as per								

scope of work & Technical specifications

mentioned in Section VII of this tender

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RBNM P.O. Salboni, Dist. Midnapore (W), West Bengal, Pin Code 721132

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SI. No	Item Description	Unit	Qty	Basic Rate	GST @%	Freight, Insurance & other charges, if any,	Net Rate per Unit	Total Price (inclusive of all Taxes )
		Α	В	С	D	Е	F=C+D+E	G = F X B
2	Combined Implementation Cost for BRBNMPL, Salboni & Mysuru	Each	1					
3	A set of 05 named user licenses cost above 15 named user licenses							

### 1. The supplier shall provide the detailed breakup of the cost for above components.

### 2. The price quoted at part A shall include the software support and warranty till starting of AMC.

- 1. We agree to supply material as per specification enclosed Section VII above
- 2. We confirm that the quoted prices all-inclusive and firm and there would not be any price escalation during the supply period. However, the price break-up for the same is enclosed for your reference.
- 3. We also confirm that we abide by all the tender conditions and <u>we do not have any counter conditions</u>. **Note:**
- i) Price should be quoted exactly as per the format given above. Multiple rates for a single item/variable rates unless solicited in the tender will not be accepted and would lead to rejection of offer.

,	,	,
Yours faithfully,		Seal
(	)	
NT		
Name		
Signature with date		

ii) Price bids with conditions / Counter conditions are liable for rejection

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# PART-B: Price Bid for support & Annual Maintenance Contract (AMC) Charges:

(All figures in INR)

SI. No.	Item Description	Basic Rate per year	GST (If Applicable) [@ of%]	Total price including applicable Taxes [to be considered for deciding L1 bidder]	
1	AMC & Support for 1st year				
2	AMC & Support for 2 <sup>nd</sup> Year				
3	AMC & Support for 3 <sup>rd</sup> Year				
4	AMC & Support for 4 <sup>th</sup> year				
5	AMC & Support for 5 <sup>th</sup> year				
	Total of PART-B (For 5 years) (1+2+3+4+5) =				

### Note:

Signature with date

- 1. AMC period shall start after issuance of FAC effective date (Final Acceptance Certificate)
- 2. A period of 5 year AMC shall be decided and separate agreement shall be signed by both the parties as per the rates quoted above. AMC shall be initially for a period of one year and shall be extendable to further four years on yearly renewable basis subject to satisfactory performance in the preceding year.

Yours faithfully,	Seal
()	
Name	

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### **PART-C:** Price Bid for man-hour rate:

Additional customization to suit the variety of parameters as per the needs and requirements of BRBNMPL (above 100 hours) if necessary shall be done as per the hourly rate quoted. Subject to a ceiling of maximum Rs. 5000/- in each case.

Payment towards customization effort (over & above 100 hours during implementation or over & above 20 hours per year during AMC) shall be paid only after successful implementation & acceptance by BRBNMPL.

(All figures in INR) **Total Amount for 100 GST** Net Rate per Man Basic rate per **Man-Hours** (If Applicable) hour including SI. No. **Item Description** Man-hour [to be considered for [@ -----%] applicable Taxes deciding L1 bidder] Man-hour rate 1 (Includes both technical / developmental Engg.)

(The basic Man-hour rate shall be firm & binding during the entire period of the contract)

TOTAL AMOUNT (PART-A+PART-B+PART-C) for deciding L1 Bidder in figures =	Rs.	
Total amount in Words {(PART-A+PART-B+ PART-C)} =:		
Rupees		

- 1. The rate of 100 man-hours is taken only for the evaluation purpose. Additional Man-hour charges shall be paid as per actual man hours utilized over & above the 100 hours during implementation period before AMC and 20 man-hours per year during AMC period.
- 2. We confirm that the basic rates quoted above will remain valid/firm/binding till the completion of entire contract. No changes on any account shall be admissible except for the revision in the applicable statutory charges and taxes.
- 3. We understand that, the order will be placed on overall lowest (L1) basis in the price bid including AMC charges & additional Man hour charges of 100 hours. We also confirm that we will abide by all the tender conditions and we do not have any counter conditions.
- 4. Price should be quoted exactly as per the format given above. Multiple/variable rates for single item, would lead to rejection of offer.

Thanking you,		
Yours faithfully, (	)	Seal
Name Signature with dat (Full name, design		f the person duly authorized sign on behalf of the tenderer)

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## Section XII: Questionnaire

## [Supplier/Tenderer shall fill the following format and submit along with Technical Bid.]

The Tenderer should furnish specific answers to all the questions/ issues mentioned below. In case a question / issue do not apply to a tenderer, the same should be answered with the remark "not applicable".

Wherever necessary and applicable, the tenderer shall enclose certified copy as documentary proof/ evidence to substantiate the corresponding statement.

In case a tenderer furnishes a wrong or evasive answer against any of the under mentioned

question / issues, its tender will be liable to be ignored.

Sl. No	Query	Bidder's Response
1.	Brief description and of goods and services offered:	
2	Offer is valid for acceptance up to	120 days
3.	Your permanent Income Tax A/ C No. as allotted by the Income	
	Tax Authority of Government of India	
	GST No.	
	Also submit copy of registration certificate as allotted by the concerned	
	Authority.	
4.	Status:	
4a	Are you currently registered with the Directorate General of Supplies	
	& Disposals (DGS&D), New Delhi, and/ or the National Small	
	Industries Corporation (NSIC), New Delhi, and/ or BRBNMPL and/	
	or the Directorate of Industries of the concerned State Government	
	for the goods quoted? If so, indicate the date up to which you are	
	registered and whether there is any monetary limit imposed on your	
4b	registration.	VEC / NO
40	Are you currently registered under the Indian Companies Act, 1956	YES / NO
	or any other similar Act? (If Yes, please attach certified copy(s) of your registration status	
5.	Please indicate name & full address of your Banker(s) and fill up the	
J.	enclosed RTGS Format:	
	Chelosed K1G5 Format.	
6.	Please state whether business dealings with you currently stand	
0.	suspended/ banned by any Ministry / Deptt. of Government of India	
	or by any State Govt.	
7	Name of the Firm & Full address for Correspondence	
'	Traine of the First & Full address for Correspondence	
8	Name of contact person with email Id, Phone and Mobile No.	
9	Type of Organization (Partnership/Sole Proprietorship/ Private	
	Limited/Limited)	
10	Cost of tender form submitted? (if applicable)	YES / NO
11	Whether EMD of Rs/- submitted?	YES / NO
12	Whether all sections and pages of technical bid accepted, signed and	YES / NO
12	submitted as Part I. ?	IE3 / NO
13	Whether Price Bid signed and submitted as part II. ?	YES / NO
13	whether trice but signed and submitted as part it.	IES / NO

(Signature with date)		Seal
/	*****	

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(Tenderer may duly fill this form & get it certified by your Bank authorities & submit it along with tender document. This is one time requirement only.) If you have already submitted no need to submit again

# NATIONAL ELECTRONIC FUND TRANSFER MANDATE FORM

### **Model Mandate Form**

1. Customers Name	
Customers Complete Address	
Customers Telephone & Fax No.	
Customers E-mail Address	
2 Particulars of Bank Account	
Name of Bank	
Branch Name	
Address of Branch	
Telephone No. of Branch	
MICR code number of Bank Branch	
Type of Account (S.B./ Current/ C.C)	
ACCOUNT NUMBER	
RTGS / IFS Code No.	
	as under, please attach a blank cancelled cheque f your Bank Pass book issued by your bank for
3 Date of Effect	
transaction is delayed or not effected information, I would not hold the user in	given above are correct and complete. If the lat all for reasons of incomplete or incorrect stitution responsible.
Date:	`
(	)
	Signature of Customer
Certified that the particulars furnished al	pove are correct as per our records.
Bank's Stamp:	
,	)
Date:	Signature of the Authorised official of the Bank.

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# GST Registration Declaration

With reference to above please find attached herewith the information on GST registration,

villi reference to above please	e find attached herewith the information of G51 registration,
Name of Entity (Firm)	
Address Line 1	
Address Line 2	
PIN Code	
State	
Type of Entity	
PAN	
CIN No.	
Place of Supply	
Trade Type	
Provisional GST ID	
GST ARN No.	
Final registration certificate	will be updated after implementation of GST as per law.
Thanking you,	
Yours faithfully,	
(Authorized signature with	stamp)
Name :	
Designation :	
Contact No.	
Date :	
Place :	

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### LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE

### **Check List for Tenderers**

# Please ensure that

- 1 The **First sealed** cover should contain :
  - a) Section I to X, XII, XIV to XVII, XIX duly filled, signed and stamped, by authorized signatory of the company
  - b) **Documents in support of** Qualification/Eligibility criteria (Section IX) etc.
  - c) Copies of Professional Tax, PAN, GST No. etc. to be submitted.
  - d) Copies of Entire Set of Tender Documents (Including GIT, SIT, GCC and SCC) duly signed and stamped to be submitted in token of acceptance of Tender Conditions.
  - e) Cost of Tender form: Rs.500/- (if directly downloaded from website), Rs.750/- (if obtained from Purchase Section, BRBNMPL, Salboni)
  - f) EMD amount of **Rs. 1,60,000/-**.
  - g) Any other documents as mentioned in our tender.
- The **Second sealed** cover should contain:

**Price bid as per Section - XI - Price schedule,** to be filled, stamped and signed.

The above **two sealed covers** should be kept in a separate envelope super scribing Tender for "SUPPLY, INSTALLATION, CONFIGURE, TRAINING, CUSTOMIZATION, IMPLEMENT, GO-LIVE AND SUPPORT OF MATERIALS MANAGEMENT MODULE (ERP) ALONG WITH DATABASE" against

TE-048/SAL/PUR/2017-18 dated 15/09/2017,

Due on 24/10/2017 and submitted.

Note: Tenderer should clearly mention their Name, Address and Contact Nos. on this Sealed Cover.

4 All Correspondences should be addressed to:

The General Manager,

Bharatiya Reserve Bank Note Mudran (P) Ltd,

PO: RBNML,

Salboni - 721 132

Dist.: Midnapore (West)

**West Bengal** 

**Note:** The printout of this tender documents should be taken on both sides of A4 size paper only.